

# Application Of Block-Chain And Artificial Intelligence Technology In China's E-Government

Chao Wen\* First Author  
National University (Philippines)

Ganesh kumar(Second Author)  
[Gmrathi67@gmail.com](mailto:Gmrathi67@gmail.com)  
Universiti Teknologi Petronas (Malaysia)

Yingwei Shao (Corresponding Author)  
Xing'an Vocational And Technical College (China)

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## Abstract

This article looks at how blockchain and artificial intelligence can be used in electronic governance. It examines how the Chinese government is currently using digital technology and the problems it faces. It suggests ways to make electronic governance more efficient, keep data safe, and encourage new ideas. Studies have found that using blockchain and artificial intelligence can make electronic governance work better, making government services more open and trusted by the public.

**Keywords:** blockchain, Artificial Intelligence, Electronic Governance, Digital Transformation, Government Services;

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## I. Introduction

In today's digital world, electronic governance is becoming more important. It helps governments make decisions more accurately and efficiently, and improves public services. Blockchain technology keeps data secure and transparent, while artificial intelligence processes data and provides smart analysis. This article will explain how artificial intelligence helps governments work better, and how electronic governance makes government services more personalized and intelligent. This article will talk about the problems the Chinese government is having with digital transformation and electronic governance. Some issues include not sharing enough data, having low-quality data, and struggling with data security and privacy. The article will suggest solutions like creating a good management system for electronic governance, improving government staff's ability to use AI, watching over data more closely, and finding new ways to use data. The goal is to help modernize government electronic governance by giving advice and ideas.

## II. The Importance Of Block-Chain And Artificial Intelligence Technology In E-Government

The utilization of blockchain technology in e-government not only transforms the government's service model to be more adaptable and agile but also enhances the effectiveness and standard of public administration. This shift promotes government public services to become smarter, more efficient, and cost-effective. In the midst of rapid advancements in the information and digital era, electronic governance encounters unique obstacles but also embraces fresh prospects for growth. The significance of blockchain technology in e-government is evident across various dimensions. The fundamental benefits of blockchain technology, such as decentralization, immutability, traceability, and asymmetric encryption, make it a crucial tool in e-government systems. Artificial intelligence technology, as a leading force in modern technology, offers robust technical assistance and effective solutions for government agencies in electronic governance.

Artificial intelligence technology has the potential to enhance the effectiveness of electronic governance. Through the utilization of machine learning and big data analysis, governments can efficiently manage large volumes of data, allowing for quick categorization, integration, and detailed analysis. This not only enables governments to stay current with socio-economic advancements but also establishes a strong foundation for policy creation. Moreover, artificial intelligence technology improves the precision of digital governance.

By employing advanced data mining and intelligent analysis techniques, the government can efficiently identify social hotspots and complex issues, aiding in making informed decisions. Additionally, artificial intelligence technology enables the government to offer customized services tailored to various demographics. Furthermore, the use of artificial intelligence technology has improved the transparency and credibility of e-governance. The government can enhance public trust and support by effectively showcasing the benefits of electronic governance through data visualization and transparent information sharing. Additionally, artificial intelligence can play a crucial role in safeguarding data security by preventing unauthorized access and misuse of information.

### **III. Development And Current Status Of Electronic Governance In The Chinese Government**

#### **Government Digital Transformation**

In China, during the information age, the government is undergoing a digital transformation due to the growing social economy and increasing public service needs. This shift is strategic and has been accelerated by advancements in information technology, such as cloud computing, blockchain, big data, and artificial intelligence. This transformation is crucial in improving the country's governance system and capabilities.

The primary goal of digital transformation is to utilize information technology to revamp government operations, with the aim of improving the quality and effectiveness of government services. This transformation is focused on making government decision-making more systematic and accurate. It not only strives to enhance government services but also highlights the importance of increasing the accessibility and transparency of government information. This involves improving communication channels between the government and the public, ultimately building trust in the government and enhancing its operational efficiency and public credibility.

The Chinese government has a deep understanding of the significance of digital transformation and has developed various policies and strategies to advance digitalization across all government levels and departments. China has made notable progress in digital transformation, with governments at different levels creating support systems for digital technology platforms. Innovative service models like "run at most once," "all affairs handled through one network," and "one network for comprehensive management" have been introduced in government services, making it easier for the public to access services. Simultaneously, there has been notable advancement in the sharing of data and the utilization of developments, which greatly aids government decision-making and social governance.

### **IV. Applications And Challenges Of Blockchain And Artificial Intelligence Technology**

#### **Application in data cleaning**

During the ongoing technological revolution and industrial transformation, there is a significant increase in the amount of data being generated. Government departments, with the assistance of business platforms, are able to collect extensive data from a variety of areas including people's livelihoods, the economy, and society. Nonetheless, the data obtained from these sources frequently include errors, duplicates, omissions, or discrepancies, which can greatly impact the accuracy and reliability of the data. Data cleaning plays a crucial role in enhancing data quality within this framework. Through the utilization of machine learning algorithms, the system can analyze past data, detect anomalies, and subsequently rectify them, resulting in a substantial enhancement in data quality. Apart from rectifying errors, data cleaning can also unveil underlying patterns and trends in the data, which in turn, can offer a more empirical and rational foundation for governmental decision-making processes. When paired with the unchangeable nature of blockchain technology, governments can guarantee the accuracy and genuineness of data while cleaning data, thus improving the trustworthiness of data analysis.

The government has extensively utilized artificial intelligence technology for data cleansing in e-governance, with a wide range of application scenarios. In areas like population census, economic statistics, and social security, timely and efficient data cleansing can enhance data quality and offer precise data assistance for policy formulation and public services. Furthermore, in emergency response situations like epidemic prevention, disaster early warning, data cleansing technology can rapidly handle and analyze vast amounts of data, delivering prompt and effective information support for government decision-making. To enhance the advancement of electronic governance, it is essential for the government to actively seek out and implement more sophisticated data cleansing technology. Additionally, conducting thorough analysis and mining of extensive datasets will allow for the effective utilization of data in national governance.

#### **The role of data monitoring**

In the contemporary world, the intricacy and fluidity of e-governance are on the rise, presenting greater challenges to governmental regulatory capabilities and decision-making processes. The utilization of blockchain

technology can not only boost the immediacy of data monitoring but also enhance the integrity and security of government data usage by offering transparency and traceability. Artificial intelligence technology is pivotal in this context, aiding in the efficient execution of e-governance strategies and guaranteeing policy compliance. By utilizing natural language processing (NLP) technology, governments have the capability to thoroughly examine data regulations, precisely recognize sensitive information, and systematically categorize data as needed. Additionally, artificial intelligence can be utilized to closely monitor and identify potential data breaches or unauthorized access, thereby enhancing the enforcement of e-governance policies.

To ensure data accuracy and integrity, the government needs to enhance real-time tracking and monitoring throughout the entire data life cycle, including data generation, transmission, and utilization. It is essential to establish monitoring points and collection systems to continuously monitor various data types, allowing for prompt identification and resolution of potential issues. This real-time monitoring system enables the government to understand data distribution patterns and trends, thereby enhancing the foundation for policy development and public services. Additionally, in-depth analysis and comparison of historical data play a crucial role in this process. Governments can use this method to analyze data trends, comprehend the present circumstances, and forecast future patterns. By integrating big data and machine learning tools, governments can make data forecasts and issue early warnings, offering valuable guidance for decision-making. This process enhances the accuracy of social governance and the effectiveness of public services.

The importance of implementation data lake visualization

Many developed countries worldwide have prioritized the development and implementation of blockchain-based e-government systems to enhance government governance through technological advancements. Countries like the UK and Singapore are leading examples in this area, focusing not only on technological advancements in blockchain's network and protocol layers but also on exploring new applications of blockchain in e-government to improve national competitiveness. The UK government's report titled "Distributed Ledger Technology: Beyond Blockchain" highlights the potential of blockchain to transform the relationship between the government and its citizens, revolutionizing public services by enabling data sharing, increasing transparency, and fostering trust. The UK is leveraging blockchain technology to enhance transparency and efficiency in government services. The Archangel project, a collaboration between the UK National Archives and the University of Surrey, is focused on utilizing blockchain technology to prevent unauthorized alterations to electronic video archives, ensuring their long-term preservation. Similarly, in the United States, the Delaware Blockchain Initiative project is working towards securely storing a company's shareholder list on a state-operated blockchain, moving away from traditional physical ledgers. Singapore has adopted a two-pronged strategy in the realms of blockchain and artificial intelligence, integrating them into its national strategic agenda to establish a smart government using these advanced technologies. This initiative aims to enhance the effectiveness and standard of public services while tackling the hurdles posed by global competition. Various countries are actively utilizing blockchain technology in different sectors to enhance efficiency and transparency. For instance, the Netherlands is using blockchain for electronic evidence storage in the judicial system, streamlining processes and increasing efficiency. Australia is also implementing blockchain for election voting to improve transparency and security. Similarly, the Swedish government has integrated blockchain technology into land registration management to enhance transparency and security in land transactions. These initiatives collectively showcase the potential of blockchain in e-government to simplify administrative procedures, uphold government integrity, and enhance service efficiency and quality. This signifies a global shift towards establishing a more efficient, transparent, and trustworthy government service model. Through the adoption of blockchain technology, governments worldwide are exploring innovative ways to modernize governance and adapt to the demands of the digital era.

The use of Blockchain technology by governments can facilitate the creation of a secure and trustworthy data repository, allowing policymakers to easily comprehend intricate data sets and make well-informed decisions with the aid of visualization technology. Artificial intelligence technology is capable of efficiently handling vast quantities of e-government data and identifying potential correlations and patterns. The results of these analyses are then displayed in the form of user-friendly charts and graphs through data lake visualization, enabling decision makers to quickly grasp the overall picture. Utilizing this technology for electronic governance serves as a crucial tool to enhance data comprehension and productivity. It also plays a significant role in enhancing government decision-making processes and enhancing public services.

In the field of urban planning, the utilization of artificial intelligence allows for the integration of diverse data sources including population distribution, traffic patterns, and economic growth to visualize the potential outcomes of various planning strategies. This enables decision makers to make more informed and evidence-based choices. Additionally, artificial intelligence's ability to monitor in real-time ensures that data visualization tools can be continually updated to reflect changes in governmental data. This empowers decision makers to stay informed about the effects of policy implementations and respond promptly to emergencies by

making swift adjustments. In the field of public safety management, the use of real-time crime hotspot maps that are visually represented can assist in directing police deployment and enhancing the speed of emergency response.

Data lake visualization technology plays a crucial role in extracting valuable insights and patterns from data. By conducting thorough analysis of visual data, government entities can uncover deeper insights, which can serve as a more solid foundation for policy-making and public services. This technology not only enhances the relevance and efficiency of decision-making processes but also promotes the transparency of government data. Governments can improve public comprehension, trust, and communication by presenting data in a user-friendly manner. This can foster positive engagement between the government and the public.

Artificial intelligence and blockchain possess unique benefits, however, they also come with their own set of limitations. Blockchain encounters challenges related to energy usage, scalability, security, privacy, and efficiency. On the other hand, artificial intelligence grapples with concerns surrounding interpretability and efficacy.

Up to now, there has been some literature discussing the study of artificial intelligence and blockchain technology. However, there is a need for more comprehensive analysis and summary of their integration, as well as the relationship between the two. Previous studies indicate that scholars are focusing on the merging of blockchain and artificial intelligence for implementation across various industries and business sectors. This paper takes a more thorough and multidimensional approach to examining the potential of integrating blockchain and artificial intelligence. It extensively gathers and presents examples of how these two technologies intersect across different research areas. The primary contributions of this paper can be summarized as follows:

1. We examine the correlation between blockchain and artificial intelligence, along with exploring the possibility of integrating these technologies.
2. We compile a thorough overview based on various categorizations found in recent domestic and international studies on the fusion of blockchain technology and artificial intelligence.
3. We examine different situations and real-world examples in diverse industries to explore the integration of blockchain technology and artificial intelligence.
4. We identify the issues and difficulties encountered in combining blockchain and artificial intelligence, and anticipate future research endeavors in this area.

The challenges currently faced by China's e-government

While the Chinese government has achieved notable progress in digital transformation and e-governance, there are pressing issues that require immediate resolution.

- 1) The first problem is the lack of data sharing and openness: Data silos within government departments impede data integration and efficient utilization, thus hindering the enhancement of government decision-making and service effectiveness. Additionally, the government's restricted access to public data fails to meet the pressing demands of various sectors for data resources. Moreover, insufficient attention to data lake visualization's readability and comprehensibility results in a lack of understanding among the public regarding the government information displayed.
- 2) Secondly, the issue of data quality cannot be ignored: Ensuring the accuracy and integrity of data is crucial in key processes such as data collection, processing, and storage to prevent misunderstandings or misleading information caused by errors or omissions. The lack of standardized norms and guidelines results in varying data quality, including errors and misleading information, ultimately compromising the scientific and precise nature of government decision-making.
- 3) Finally, data security and privacy protection are facing severe challenges: With the growing use of data in various fields, ensuring the security of data during its transmission, storage, and utilization has become a critical issue that requires immediate attention. It is essential to effectively safeguard personal privacy and prevent any instances of data leakage or misuse.

## **V. Application Strategy Of Blockchain And Artificial Intelligence In Electronic Governance**

Establish and improve the electronic governance management system

Developing and continuously refining the electronic governance management system within government departments is essential for enhancing e-governance capabilities and promoting the efficient utilization of data. This suite of management systems not only streamlines the entire data life cycle process, including collection, storage, processing, sharing, and utilization, but also offers explicit instructions and recommendations for the extensive implementation of artificial intelligence technology. Through the establishment and implementation of a comprehensive e-governance policy, authorities can define data ownership, delineate the responsibilities of all stakeholders, and safeguard relevant rights and interests, thereby

proactively mitigating potential disputes arising from data usage. This action not only improves the consistency of data utilization but also establishes a strong groundwork for the lawful and regulatory utilization of data.

Blockchain technology offers a decentralized platform for sharing data, which can help eliminate data silos and promote collaboration among government agencies. It is essential for governments to consider the benefits of blockchain technology in enhancing data security and fostering data sharing to create a more transparent and efficient e-government system.

Establishing a data quality assessment system is essential for maintaining the accuracy, reliability, and timeliness of data. Through rigorous monitoring of data quality, the government can offer more dependable support for artificial intelligence algorithms, ultimately enhancing their efficiency and precision. Enhancements to this system offer a solid foundation for the widespread implementation of artificial intelligence technology.

Furthermore, enhancing the data security protection mechanism is crucial in the government's e-governance efforts. By enhancing measures to protect data security, the government can effectively mitigate risks like data breaches and misuse, ensuring the security of data. This step not only protects the public's privacy rights and interests but also boosts public confidence in the government, fostering a positive social environment for the lawful and responsible utilization of government data.

**Improve the artificial intelligence application ability of government staff**

In the current era of digital transformation worldwide, the advancement of artificial intelligence skills among government employees is crucial for the modernization of e-governance. By providing structured training and education, government workers can gain a comprehensive understanding and proficiency in the fundamental principles and practical use of AI technology. This will enable them to utilize these tools effectively in their work, leading to a notable enhancement in work efficiency and service quality.

To further encourage this development, it is essential for the government to implement a comprehensive system for rewarding talent. This system is designed to draw in and develop more experts with a strong foundation in artificial intelligence technology, integrating them into the realm of e-governance. This will ensure a continuous flow of innovative ideas and expertise to enhance the government's e-governance initiatives.

Enhancing collaboration with universities, scientific research institutions, and other entities is crucial for advancing the modernization of government e-governance. By partnering with academic and research experts to explore the innovative use of artificial intelligence technology in e-governance, the government can integrate the latest technological advancements and cultivate skilled professionals with practical experience. This collaboration provides essential support for the intelligent evolution of government e-governance.

**Using artificial intelligence to strengthen e-government data supervision**

Enhancing the security of cloud computing platforms is essential for safeguarding e-government systems, as they are often integrated with such technology. Establishing security resource pools can help segregate government cloud resources based on varying levels of protection needed, preventing any interference among security measures.

By utilizing blockchain and artificial intelligence technology, e-government data can be efficiently categorized into different types such as personal information, financial records, and policy documents. This enables the implementation of specific security measures tailored to each category. Real-time monitoring of government cloud resource usage allows for automatic resource scheduling and enhances system scalability to address emergencies and security breaches effectively. Automated detection of abnormal access, data breaches, and potential cyber threats is achieved through the analysis of daily data flows and user actions. In the event of identifying a possible data security breach or violation, the system has the capability to activate a preemptive alert system. This system will promptly notify the appropriate individuals, allowing for timely actions to be implemented in order to address the issue.

Intrusion detection systems can be developed using big data and artificial intelligence techniques. By utilizing deep learning technology, these systems can accurately detect and prevent malicious attacks, safeguarding against potential security risks. AI can effectively monitor networks for intrusions, protecting against data tampering or loss. By analyzing past attack patterns, AI can anticipate and proactively address potential threats, enabling automated responses.

**Drive deep data integration and innovative development**

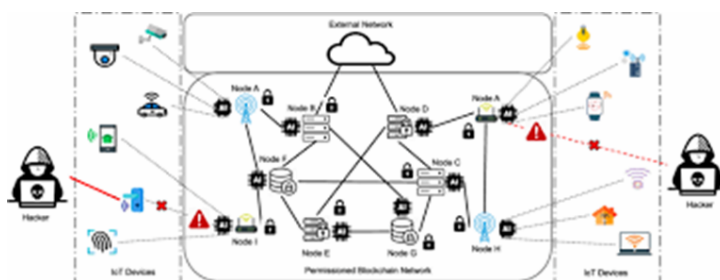
The promotion of the deep integration and innovative development of data is an essential strategic focus for utilizing blockchain and artificial intelligence technology. The government plays a key role in this endeavor by removing data barriers between departments and facilitating the widespread sharing and effective exchange of data resources. This enables the realization of the vast potential of data, leading to enhanced decision-making efficiency and public service quality.

The government has the ability to thoroughly mine and analyze extensive data to uncover underlying values and patterns, which can offer a solid scientific foundation and robust backing for policy formation. This approach can improve the accuracy and efficiency of governmental decision-making, as well as facilitate policy implementation that aligns more closely with public sentiment and real-world conditions.

Simultaneously, it is crucial for the government to promote and back the creative utilization of data to drive forward innovation and swift progress in e-governance. By constantly experimenting and implementing new approaches, the government can enhance its governance abilities, service excellence, and responsiveness to effectively address the increasing demands of the public for improved living standards.

In order to promote the deep integration and innovative development of data, it is crucial for the government to prioritize data security and privacy protection. This entails setting up and enhancing a data supervision system to guarantee the lawful and compliant utilization of data, and to decisively prevent risks such as data leaks and misuse. By doing so, we can fully leverage the value of data while safeguarding data security and privacy, thus advancing the modernization of the government's governance system and capacity.

## Models



### Development strategy suggestions

The swift advancement of blockchain technology under a government-led framework emphasizes the significant involvement of the government in fostering technological progress and overseeing industry growth. Despite facing certain technical and conceptual hurdles, blockchain e-government holds immense promise in enhancing government transparency, efficiency, security, and trust. Through ongoing technological advancements, enhancements in laws and regulations, bolstered inter-departmental cooperation, and increased public knowledge and acceptance of blockchain technology, these challenges can be gradually addressed. Hence, it is crucial to emphasize the significance of government backing and regulation. It is suggested to commence by focusing on the following areas.

### Promote the implementation of applications

Blockchain e-government is currently undergoing a phase of exploration and advancement, with the government being a key player in this progression. It is essential for the government to establish clear policies that promote technological innovation and experimentation in blockchain e-government initiatives. Additionally, providing policy direction and financial backing for such projects is crucial, along with fostering a conducive environment for innovative growth. Identifying suitable government sectors as pilot areas for blockchain implementation, such as document management, public services, and data sharing, can help in gaining practical insight into the feasibility and effectiveness of the technology through real-world testing. Promote collaboration among government departments, research institutions, enterprises, and social organizations to collectively investigate optimal approaches for implementing blockchain technology in e-government systems. Foster cross-border partnerships to enhance the alignment between technological advancements and governmental requirements. Implement a feedback system during the pilot phase to gather input from users, technical experts, policymakers, and other stakeholders in a timely manner. In order to address the issues and deficiencies identified, adjustments will be made to enhance the performance of blockchain e-government projects. It is essential to adhere to data protection laws, enhance data encryption and privacy measures in blockchain systems, and safeguard personal information and sensitive data. Building on successful pilot initiatives, technical standards and business guidelines will be developed to facilitate the widespread adoption of blockchain e-government initiatives across various government sectors.

### Institutionalization of development

While blockchain technology has demonstrated significant promise in terms of asset ownership, information verification, and data management, it continues to encounter obstacles such as inadequate legal safeguards and security vulnerabilities. It is crucial to define the legal status of data stored on the blockchain, including issues related to ownership, usage, and disposal rights, in order to ensure that the data rights

associated with blockchain applications are legally supported and afforded robust legal protection. It is imperative to establish data protection and privacy regulations that are tailored specifically for blockchain technology, mandating the implementation of sophisticated encryption techniques to safeguard on-chain data, prevent unauthorized access, tampering, and misuse, as well as to set up protocols for handling data breaches and providing compensation in such instances. Due to the critical importance of security in blockchain systems, it is essential to implement laws that define the individuals or entities responsible for managing keys, outline legal obligations and solutions in case of key loss or theft, and safeguard the assets and information of users. When storing data on the blockchain, it is vital to prioritize the legality, legitimacy, and necessity of processing personal data, respecting the data subject's right to be informed and make choices. All data collection, processing, and sharing activities must be carried out with the explicit consent of the data subject. To establish a robust data traceability mechanism, it is essential to leverage the inherent security features of blockchain technology. Clear legal obligations must be outlined to address issues like data tampering and violation of data rights, ensuring that those at fault can be identified and held accountable within the boundaries of the law. This is crucial for upholding fairness and order in the data ecosystem. With data flowing across borders and blockchain's global reach, it is imperative to strengthen identity verification processes, foster international collaboration, and improve legal harmonization on data privacy and protection across nations. By collectively constructing a legal framework for cross-border data transfer, we can safeguard the rights and interests of users worldwide.

#### Establish a standard system

One of the primary obstacles in the advancement of blockchain e-government is the absence of standardized technical norms and application platforms within the industry. This results in numerous projects becoming ensnared in repetitive replication or mindlessly imitating trends during execution, without adequately considering the distinct requirements and feasibility of individual government settings. To address this issue, it is vital to establish a systematic and rational standardized structure for the implementation of programmatic application technology. It is imperative to conduct thorough research on the demands of various government sectors, outline the specific prerequisites and technological hurdles of e-government in application contexts like digital identity, electronic verification, and government auditing, and ensure that the creation of standardized systems is tailored accordingly. The collaboration of various government departments and business operations is essential in the implementation of e-government. Creating interdepartmental working groups to enhance information exchange and resource coordination is crucial for establishing a standardized system that can be widely adopted and compatible. Through extensive research, we will commence the development of technical standards and operational protocols. These will encompass data formats, interface specifications, security measures, privacy safeguards, smart contract templates, among others, to promote seamless data sharing and consistency across diverse blockchain platforms. Identify representative use cases for conducting pilot projects to assess the feasibility and efficacy of the established system through practical implementation. Gather feedback promptly, refine the standards iteratively, and ensure they effectively direct real-world applications. In addition to technical standards, it is crucial to have corresponding legislation and regulations that delineate the legal framework, allocation of responsibilities, and data protection prerequisites for blockchain e-government, offering legal safeguards for technological deployments. Furthermore, as technology evolves, the standard system must be regularly updated and enhanced, while enhancing alignment with global standards to foster international recognition and collaboration in blockchain e-government initiatives.

#### Strengthen technological research and integration

The practical utilization of blockchain technology is a crucial objective of its ongoing research and development. To achieve this goal, it is essential to continually enhance and innovate core technologies like P2P transmission, consensus mechanisms, and smart contracts, among others, to better suit various application scenarios. Additionally, addressing the challenge of balancing algorithm security and efficiency requires implementing technical strategies to ensure lawful execution, thereby mitigating potential risks associated with algorithms and offering technical assistance for efficient governance.

Incidents like the Agama wallet data breach underscore the significant obstacles encountered in the field of blockchain security. These serve as a reminder of the necessity to enhance the security measures of blockchain systems, such as reinforcing permission management, upgrading encryption algorithms, and enhancing privacy protection mechanisms. These actions are vital to effectively combat the growing complexity of network security threats. The theory of "S-money" introduced by the University of Cambridge in the United Kingdom incorporates cutting-edge concepts from quantum theory and relativity. This theory offers fresh theoretical backing for the security of cryptocurrencies, particularly in the realm of safeguarding private keys. This is crucial for ensuring the security of data subjects' accounts.

The merging and advancement of blockchain technology with innovative technologies like artificial intelligence (AI), the Internet of Things (IoT), and Big Data is clearly visible. The synergy between these technologies can enhance each other's strengths, collectively dismantle data silos, and facilitate the seamless flow and effective utilization of information. AI can offer enhanced data analysis and predictive abilities for blockchain, while the vast data produced by IoT devices can be securely stored and transmitted via blockchain. The utilization of big data technology can enhance the operational efficiency and precision of decision-making within blockchain networks. Consequently, future blockchain e-government systems should maximize the synergies between these technologies. It is imperative to not only enhance the exploration of technology integration but also prioritize the amalgamation of multidisciplinary expertise. This approach ensures that technological applications can effectively cater to the public, enhancing government processing transparency, efficiency, and convenience. Ultimately, the goal is to achieve convenience and benefits for the citizens. Continuous exploration of regulatory frameworks and legal systems that are suited to the changing environment is crucial in promoting technological advancement, social stability, and harmonious development.

#### Pay attention to talent cultivation

The blockchain industry is growing quickly and requires skilled professionals urgently. Blockchain technology is now used in various sectors beyond digital currency, including finance, logistics, healthcare, and government. There is a rising need for versatile talents with diverse skills. Thus, enhancing the training of blockchain professionals is crucial for industrial growth and maintaining a competitive edge in global technology.

IBM and other major technology companies have introduced educational initiatives focused on blockchain technology, showcasing their commitment to developing skilled individuals in the field. These programs aim to expedite the development of professionals who possess a deep understanding of both technological and business aspects by incorporating real-world experience and resources from industry players. This partnership-based approach not only offers students a chance to learn through a blend of theoretical knowledge and hands-on practice but also bridges the gap between academic learning and real-world implementation, facilitating the rapid growth of talent in this area. In China, local governments and universities are actively engaging with blockchain technology. For example, Guangzhou is promoting the development of blockchain-related professions and offering targeted classes. Tongji University has also launched a blockchain DBA teaching program to train professionals to meet the industry's demand for specialized talent. These initiatives enhance the quality of blockchain education in China and serve as valuable examples for other regions and universities looking to enhance their programs.

### **VI. Conclusion**

The utilization of blockchain and artificial intelligence technology in the realm of electronic governance is clear. It has the potential to not only enhance the operational efficiency of the government but also greatly boost the government's capacity for data management and drive forward the government's digital transformation. To accomplish this objective, the government must adopt a comprehensive strategy to develop a robust governance management system that ensures the consistency and uniformity of electronic governance activities. Concurrently, there is a need to enhance the technical skills of government personnel continuously, enabling them to effectively utilize blockchain and artificial intelligence technology and offering substantial expertise to support electronic governance initiatives.

Blockchain is a modern technology formed from a combination of advanced digital information technologies. Its decentralized, tamper-proof, and traceable features make it applicable in various sectors such as government services, economic restructuring, societal development, social governance, and more. This technology enhances the productivity of society by improving efficiency. The implementation of blockchain in e-government transforms the government's service delivery model, making it more adaptable and efficient. Additionally, it enhances the effectiveness and standards of public administration, advancing government services towards a smarter, more efficient, and cost-effective direction. The use of blockchain technology has influenced how stakeholders interact with each other. Governments, businesses, and individuals each have their own needs and desires when it comes to blockchain. It is important for people to be open to new technologies, understand the digital transformation, and anticipate positive outcomes. However, it is also crucial to improve the research and development of technologies like artificial intelligence and blockchain, address ethical and network autonomy challenges that may arise from technical flaws or misuse, and establish an innovative technological environment that follows legal guidelines and promotes freedom. The potential uses of blockchain technology are extensive, and it is crucial to enhance research focusing on technology, societal impact, and legal frameworks. By harnessing the technological benefits of blockchain, we can work towards modernizing the national governance system and improving governance capabilities through the integration of blockchain technology.



Furthermore, enhancing oversight of data ethics is crucial. It is imperative for the government to create a robust data ethics policy, define the ethical limits of data utilization, guarantee that data practices adhere to legal and compliance standards, and protect the public's data rights and privacy. Additionally, the government plays a crucial role in fostering the advancement of data innovation. Through promoting and facilitating the creative utilization of data, the government can consistently harness the latent value of data, boost the advancement and enhancement of electronic governance, and offer more precise and effective data assistance for governmental decision-making.

It is anticipated that government departments will enthusiastically adopt blockchain and artificial intelligence technology to advance the modernization of e-governance. Through the enhanced incorporation of these technologies, the government can achieve data-driven intelligent decision-making and services, offering more convenient, efficient, and precise public services to the citizens. This will facilitate the overall modernization of the government's governance system and capabilities.

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