

## Change Degrees and Add Years to Your Practice

Shallu Bansal, Saurabh Bansal, Shubhangi Saxena, Arushi Agarwal

1) Dr. Shallu Bansal. MDS

Professor & Head

Department of Oral & Maxillofacial Surgery Geetanjali Dental and Research Institute Udaipur, Rajasthan, India

2) Dr. Saurabh Bansal

B.D.S, M.D.S

Prosthodontics, Crown & Bridge

Sarswati Dental Clinic

Barnala, Punjab

3) Dr. Shubhangi Saxena MDS

3<sup>rd</sup> Year Resident

Department of Oral & Maxillofacial Surgery Geetanjali Dental and Research Institute Udaipur, Rajasthan, India

4) Dr. Arushi Agarwal

2<sup>nd</sup> Year Resident

Department of Oral & Maxillofacial Surgery Geetanjali Dental and Research Institute Udaipur, Rajasthan, India

ADDRESS FOR CORRESPONDENCE: Dr. Shallu Bansal. MDS

Professor & Head

Department of Oral & Maxillofacial Surgery

Geetanjali Dental Research Institute Udaipur, Rajasthan

---

### Abstract

In recent years, the Centre for Disease Control and Prevention Office of Health and Safety has identified repetitive motion injuries as a factor in employee injuries. These injuries are caused by excessive and repeated physical stress on the musculoskeletal system - the hands, wrists, elbow, shoulders, neck, and back. All of these injuries can impact dentists and assistants. As most dental offices today place increased use of computers also, it is important that the backup office staff learns proper equipment placement and proper body positioning for the use of these equipment to prevent musculoskeletal injuries. Ergonomics is the study of physical relationship between people and their environment. The practice of ergonomics involves arranging the environment in a healthier way. It involves the anatomic, physiologic, mechanical principles affecting the efficient use of one's energy. When ergonomics is applied appropriately in the work environment, visual and musculoskeletal discomfort and fatigue are reduced significantly. In this paper, emphasis is laid on principles of ergonomics that help to reduce stress and eliminate many potential injuries and disorders associated with overuse of muscles, bad posture and repeated tasks. This is accomplished by designing tasks, work space, computer station, lighting and other equipment to comply with the physical capabilities and limitations of the dental office's staff.

**Keywords:** Ergonomics, Musculoskeletal Disorder, Dental Office, Work Place

---

Date of Submission: 02-07-2023

Date of Acceptance: 12-07-2023

---

### I. Introduction

A healthy person is one of the most important components of a successful profession. Dentists often maintain unnatural posture while dealing with patients for many hours continuously. The use of awkward postures is perhaps the greatest risk factor for those in the dental field. Researchers have confirmed the presence of awkward postures specifically of the neck, back, shoulders, hand and wrist for dental professionals. Awkward postures are often adopted due to improper seating, improper patient positioning and poor work techniques.

Common awkward postures in dental practice include elbow and wrist flexion and thumb hyperextension, which have been shown to stress neurovascular structures and ligaments.

Kupcinkas & Petrauskas<sup>[1]</sup> (2003) in their study stated that although 88% of dentists report good or excellent health, some studies show that one out of ten dentists report of having poor general health and three out of ten dentists report having poor physical state<sup>[2]</sup>. Researchers have found symptoms of discomfort in dental workers that occur in the wrists/hands (69.5%), neck (68.5%), upper back (67.4%), low back (56.8%) and shoulders (60.0%). Anton<sup>[3]</sup> (2002) found that 93% of dentists stated, they had at least one job-related ache, pain, or discomfort in the period of 12 months prior to the survey. Dentists sometimes experience illnesses that can damage their career or impair the practice.

These problems can be avoided by increasing awareness of postures used during work, redesigning the workstation to promote neutral positions, examining the impact of instrument use on upper extremity, and following healthy work practices to reduce the stress of dental work on the practitioner's body<sup>[4]</sup>.

Recently, "Ergonomics" has become a popular term. In Greek, "Ergo," means work and, "Nomos," is an applied science concerned with designing products and procedures for maximum efficiency and safety<sup>[5]</sup>. It is also a study of the relationship among the personnel, equipment and environment in the work area. Proper ergonomic design is necessary to prevent repetitive strain injuries, which can develop over time and can lead to long-term disability. Ergonomics is concerned with the efficiency of persons in their working environment. It takes account of the worker's capabilities and limitations to ensure that task, equipment, information and the environment suite each worker.

The aim of this paper is to spread awareness among dental health care professionals regarding the health problems they face and how to prevent these postures related problems with the help of literature support.

## II. Musculoskeletal disorders (MSD's)

MSDs are injuries and disorders of the musculoskeletal system. The musculoskeletal system includes muscles, tendons, tendon sheaths, nerves, bursa, blood vessels, joints/spinal discs, and ligaments. MSDs may be caused or aggravated by the presence of one or any combination of the following risk factors: repetition, awkward or static postures, high forces, and contact stress. When these factors exist simultaneously, the risk of developing MSD is significantly increased. Conditions can vary from mild recurrent symptoms to severe and incapacitating.

### *Factors in work-related musculoskeletal injuries*

- ✓ Repetitive movements
- ✓ Awkward positions
- ✓ Remaining in one position for extended periods of time
- ✓ Poor posture
- ✓ Poor postural muscle strength
- ✓ Poor flexibility
- ✓ Stress
- ✓ Infrequent breaks
- ✓ Inappropriate selection and use of dental stools and magnification aids
- ✓ Poorly designed equipment workstation
- ✓ Improper work habits
- ✓ Genetics
- ✓ Medical conditions
- ✓ Poor fitness level
- ✓ Physical/mental stress
- ✓ Lack of rest/recovery
- ✓ Poor nutrition
- ✓ Environmental factors

### *Symptoms of Musculoskeletal disorders (MSDs):*

- ✓ Excessive fatigue in the shoulders and neck
- ✓ Tingling, burning, or other pain in arms
- ✓ Weak grip, cramping of hands

- ✓ Numbness in fingers and hands
- ✓ Clumsiness and dropping of objects
- ✓ Hypersensitivity in hands and fingers

#### **Signs of MSDs**

- ✓ Decreased range of motion
- ✓ Loss of normal sensation
- ✓ Decreased grip strength
- ✓ Loss of normal movement
- ✓ Loss of co-ordination

#### **Off-the-Job activities that can contribute to MSDs:**

- ✓ Home computer use
- ✓ Repetitive activities using the fingers
- ✓ Sports activities
- ✓ Prolonged/awkward postures at home
- ✓ Use of household tools
- ✓ Activities involving repeated heavy lifting, bending, twisting, or reaching

#### **Awkward Postures**

Posture is a term used for the position of various parts of the body during an activity. While specific procedures place the clinician at increased risk for finger and hand injuries, poor posture is a risk factor with all procedures. This is compounded by the requirement to remain in one position for significant lengths of time while performing procedures. Abnormal and prolonged static posture (forward head, loss of cervical lordosis, shoulder protraction, and thoracic kyphosis)—being held for >4 to 30 seconds is often needed in daily clinical interventions to gain better visibility for excellent hand dexterity and optimal eye-hand coordination. In female dentists, inclinations and movements of the head for a mean duration of 13 to 17 minutes of work have been recorded whereby the head was shown to be tilted forward during half of the time  $\geq 39^\circ$  and during 10% of the time  $\geq 49^\circ$ <sup>[6]</sup>. Stress and time demands can add their toll, with clinicians becoming unaware of poor body position and posture

*Prolonged Static Postures (PSPs):* When the human body is subjected repeatedly to PSPs, it can initiate a series of events that may result in pain, injury or a career-ending MSD.

*Muscle Ischemia/Necrosis and Imbalances:* During treatment, operators strive to maintain a neutral, balanced posture and find themselves in sustained awkward postures. This often leads to stressed and shortened muscles which can become ischemic and painful, exerting asymmetrical forces that can cause misalignment of the spinal column (AIWazzan et al, 2001). *Hypomobile Joints:* During periods of PSPs or when joints are restricted due to muscle contractions, synovial fluid production is reduced and joint hypomobility may result.

*Spinal Disc Herniation and Degeneration:* In unsupported sitting, pressure in the lumbar spinal discs increases. During forward flexion and rotation, the pressure increases further and makes the spine & disc vulnerable to injury<sup>[7]</sup>.

*Neck and Shoulder Injury:* Repetitive neck movements and continuous arm and hand movements affecting the neck and shoulder demonstrate significant associations with neck MSDs.

*Carpal-Tunnel Syndrome (CTS):* It has been associated with both repetitive work and forceful work. Symptoms can appear from any activity causing prolonged and increased pressure (passive or active) in the carpal canal<sup>[8]</sup>.

*Low Back Pain:* Low back discomfort has been associated with dental work in numerous studies.

*Psychosocial Factors:* Dentists with work related MSDs show a significant tendency to be more dissatisfied at work. They are burdened by anxiety, poor psychosomatic health and thus feel less confident with their future<sup>[8]</sup>.

#### **Some Elements of an Improper Workstation Setup<sup>[9]</sup>:**

- ✓ Dentist's or patient's chair is too high/low.
- ✓ Dentist's chair has no lumbar, thoracic, or arm support.
- ✓ Instrument table is not positioned properly.
- ✓ Lighting is inadequate for the task.
- ✓ Edges of tables/work surfaces are sharp/uncomfortable.

- ✓ Work environment is damp and cold.

### Application of Ergonomics

Ergonomic improvements in seating, instrumentation, magnification, lighting, and glove use have offered a proactive measure for ensuring a proper balance between job requirements and worker capabilities.

### Seating/Dental stool

Perhaps the most important equipment purchase made by dental professionals, is the seat. Proper seating is a complex subject about which there is much misunderstanding. Research findings indicate that dentists who sit 80 to 100% of the day are at an increased risk of

developing low back pain<sup>[10]</sup>. Prolonged sitting in a poorly designed chair with inadequate lumbar support or adjustability has been found to be a contributing factor to muscular fatigue and low back pain<sup>[11]</sup>.

Studies have shown that the seat moves almost every minute throughout a typical treatment session, as the clinician is continually adjusting his position to improve visual access and accommodate patient movement. As a result, the support base itself must be capable of sustaining the repeated stress.

### Criteria of ideal seat:

- ✓ A seat should be constructed of a rigid cast frame that will not distort with time and use.
- ✓ This rigid base must accommodate five casters to prevent rearward tipping, however the bases should not be as wide as that of an office chair.
- ✓ The compact base ensures that the wheels do not interfere with the feet, foot controls, or patient chair<sup>[12]</sup>.
- ✓ The seat pan should be wide enough to allow for some shifting and movement. Twenty-five percent wider than the total breadth of the buttocks is considered adequate for the majority of people.
- ✓ The front edge of the seat should taper off and away from the legs so as not to impede circulation and nerves supply to the leg.
- ✓ The seat should also be height adjustable. When the feet are resting flat on the floor the angle between spine and thigh should be 90° to 110°.
- ✓ An angle less than 90° flattens the lumbar curve of the spine and an angle greater than 110° gives the feeling like you are slipping off the seat.
- ✓ Variations in footwear (high heeled shoes to flats) should have the clinician altering their seat height day to day depending on what they are wearing.

Researchers recommend that a shorter clinician should have a seat adjustment range from 16 to 21 inches, while taller individuals should have a range of 21 to 26 inches. In an ideal situation, a clinician should be able to function from a height range where the thighs are parallel with the floor and legs are in a fully supported position<sup>[12]</sup>.

While arm support is a controversial subject, many clinicians and experts feel that they are essential to health and comfort. The capability for highly supportive armrests that function through a wide range of motion is an option that most modern dental stools provide. If elbow rests are present, they should be positioned just below seated elbow height so that the shoulders are not elevated while using the rests. They should not impede access to the patient while

keeping their elbows at the side. Arm support may be fixed in length but should allow rapid height adjustment and full articulation. Some researchers have found the use of elbow rests to reduce upper trapezius muscle load as well as the frequency and range of arm abduction during regular dental tasks.

When selecting a dental stool, ensure it meets the above criteria and allows you to work in a neutral body position. With numerous designs currently available on the market, each chair has its own unique advantages and disadvantages. As a result, it is important to speak with product specialists and try the chair under real working conditions before committing to purchase.

### Patient Chair

When seating a patient, optimal results will be achieved when the oral cavity is positioned at a height equal to the seated height of the clinician's heart. Positioning the oral cavity above heart level will limit advantage and increase the rate of shoulder fatigue. On the other hand, positioning the oral cavity below the recommended height will result in non-neutral working postures including over declination of the head, forward and/or lateral bending of the torso, and inability of the clinician to access free movement in the clock positions.

When the patient is properly positioned dentist shoulders, elbows, and wrists should be in a neutral position, meaning that:

- dentist upper arms are close to his body
- dentist elbow/forearm angle is close to 90°

- dentist wrists are in line with the forearm with no more than 20-30° extension

### Working Posture and Techniques

A neutral working posture is defined as one which supports **uncompromised musculoskeletal balance** of the clinician. This consists of dynamic positioning where the clinician operates in different locations around the oral cavity, rather than static operation. Changing positions not only serve to improve vision and access into the oral cavity but also shift work to other muscle groups. By using the clinician's stool to navigate around the patient, static and awkward postures can be avoided.

It is important to ensure that the clinician's access to the oral cavity is truly unimpeded. You should be able to move freely with your legs beneath the patient's head and headrest to avoid twisting or forward bending of the torso. If this is not possible, you may be forced to spread your thighs and knees apart and lean forward or twist with the knees together on one side. Either of these positions compromises a neutral working posture and should be avoided. As a

result, most clinicians attempt to use a wider range of positions around the patient's head, often referred to as the "clock positions".

For right-handed clinicians, working in the range from 7 to 9 o'clock is commonly associated with twisting of the trunk and neck as well as working with an elevated elbow posture in order to gain access. The mirror image (3 to 5 o'clock) is equally problematic for left-handed clinicians. In an attempt to reduce such postural deviations a conservative range from 10 o'clock to approximately 12:30 is preferred and shown below.

### Some Tips for Working with Good Posture<sup>[13]</sup>:

- (1) Maintain an erect posture: by positioning chair close to the patient, one can minimize forward bending or excessive leaning over the patient. Place feet flat on the floor to promote a neutral or anterior tilt to your pelvis, which keeps back aligned and promotes the natural curvature of back.
- (2) Use an adjustable chair with lumbar, thoracic and arm support: A good chair is essential for maintaining good posture. A chair should have important features like, adjustable height, width, tilt, backrest, seat pan and armrests, because in most dental offices, many people of different sizes use the same workstation.
- (3) Work close to your body: Position the chair close to the patient and position the instrument tray close to the chair. This way, dentist does not have to overextend himself to reach the patient or instruments, putting excessive stress on back, shoulders and arms. Think of the 90° rule of having elbows, hips, knees, and ankles all forming 90° angles.
- (4) Minimize excessive wrist movements: Try to keep the min in a neutral position (palms facing each other, shoulder width apart with wrists straight), which puts wrist muscles and tendons in a much better relationship to perform the work.
- (5) Avoid excessive finger movements: When one can combine the excessive forces needed to hold the instruments with the amount of repetitions that he/she can perform each day, one can see the tremendous toll it takes on small muscles of fingers. Retraining of shoulders and arm to position hands rather than making small, forceful movements with fingers.
- (6) Alternate work positions between sitting, standing and side of patient: Switching positions allows certain muscles to relax while shifting the stress onto other muscles and increasing your circulation. Allow each side of your body to share the stress rather than performing the same motion in the same way which causes cumulative trauma in the overused side.
- (7) Adjust the height of your chair and the patient's chair to a comfortable level: If dentist's chair is too low and the patient's chair is too high, this causes elevation of shoulders and can lead to neck problems and can pinch nerves. Alternately, if dentist's chair is too high and the patient's chair is too low, flexion of neck down and bend wrists back to compensate can lead to neck and hand problems. Remember the 90° rule and keep elbows at a 90° angle with wrists straight and shoulders relaxed.
- (8) Consider horizontal patient positioning: If workstation allows the patient to recline into a horizontal position, it will allow a dentist to sit above the patient's head with good ergonomic posture and he can use each arm equally in more natural position.
- (9) Check the placement of the adjustable light: Position the adjustable light to avoid strain on the neck
- (10) Check the temperature in the room: Temperature of workspace should not be too cold because this will decrease the circulation and blood flow of extremities. Most often, the dental work environment is damp and cold, so be certain to wear gloves and warm up the hands before working.

### Body Strengthening Exercises<sup>[14]</sup>:

- A. Stretching and strengthening the muscles that support the back and neck and those used in the forearm, wrist, and hand will help them remain strong and healthy.
- B. Periodic stretching throughout the workday.

- C. Resting hands frequently is believed to be one of the most important factors in preventing CTS
- D. To relieve eyestrain caused by focusing intensely at one depth of vision for long periods, look up from the task and focus eyes at a distance for approximately 20 seconds.
- E. Move the head down slowly and allow the arms and head to fall between knees; hold for a few seconds; raise slowly by contracting the stomach muscles and rolling up, bringing the head up last.
- F. Try head rotation for neck stiffness. Head rotation involves tilting the head from right to left, as well as forward and backward without forcing the motion beyond a range of comfort.
- G. Shoulder shrugging can be used to stretch the shoulder muscles that may be stressed from holding oral evacuator, instruments and telephone handset. Pull the shoulders up toward the ears, roll them backward and then forward in a circular motion.

### **III. Conclusion:**

Musculoskeletal disorders are inherent in dentistry. Serious detrimental physiological changes in the body can result from these abnormal postures, including muscle imbalances, muscle necrosis, trigger points, hypomobile joints, nerve compression, and spinal disk herniation or degeneration. These changes often result in pain, injury particularly in the back. Preventing chronic pain in dentistry may require a paradigm shift within the profession regarding clinical work habits, including proper use of ergonomic equipment, frequent short stretch breaks and regular strengthening exercise. During clinical procedures, dentists should acquire a bio-mechanically ideal posture in which spinal structures are stressed least and the muscular energy spent is minimum. By acquiring a bio-mechanically ideal posture, practicing aerobic and relaxation exercises, dentists and auxiliary personnel can minimize or even prevent spine problems. In this way, they can increase their working efficiency which in turn, will help them improve the quality of dental care they can render to their patients.

### **References:**

- [1]. Kupcinkas L, Petrauskas D. Hepatitis-Mediku Profesine Liga. *J Stomatolog.* 2003;11(1):1-22.
- [2]. Gorter RC, Albrecht G, Hoogstraten J, Eijkman MA. Professional Burnout Among Dutch Dentists. *Community Dent Oral Epidemiol.* 1999 Apr;27(2):109-116
- [3]. Anton D, Rosecrance J, Merlino L, Cook T. Prevalence Of Musculoskeletal Symptoms And Carpal Tunnel Syndrome Among Dental Hygienists. *Am J Ind Med.* 2002 Sep;42(3):248-257.
- [4]. Jabbar TA. Musculoskeletal Disorders Among Dentist In Saudi Arabia. *Pak Oral Dental J.* 2008;28(1):135-144.
- [5]. Childre F, Koehl B. An Effective Office Ergonomic Assessment And Intervention Program. *AAOHN J.* 2009 Dec;57(12):488-490.
- [6]. Ohlendorf D, Erbe C, Nowak J, Et Al. Constrained Posture In Dentistry—A Kinematic Analysis Of Dentists. *BMC Musculoskelet Disord* 2017;18:1–15
- [7]. Al Wazzan KA, Almas K, Al Shethri SE, Al-Qahtani MQ. Back & Neck Problems Among Dentists And Dental Auxiliaries. *J Contemp Dent Pract.* 2001 Aug 15;2(3):17-30.
- [8]. Shugars D, Miller D, Williams D, Fishburne C, Strickland D. Musculoskeletal Pain Among General Dentists. *Gen Dent.* 1987 Jul-Aug;35(4):272-276.
- [9]. Sadig W. Ergonomics In Dental Practice. *Pak Oral Dental J.* 2000;20(2):205-213.
- [10]. Mangharam, J., & McGlothlan, J. D. (1998). *Ergonomics And Dentistry: A Literature Review.* IN: Murphy, D. C. (Editor), (1998). *Ergonomics And The Dental Care Worker.* Washington, DC: American Public Health Association.
- [11]. Johanning, E., & Bruder, R. (1998). *Low Back Disorders And Dentistry: Stress Factors And Ergonomic Intervention.* IN: Murphy, D. C. (Editor), (1998). *Ergonomics And The Dental Care Worker.* Washington, DC: American Public Health Association.
- [12]. Sanders MJ, Turcotte CA. Ergonomic Strategies For Dental Professionals. *Work.* 1997;8(1):55-72
- [13]. Yamalik N. Musculoskeletal Disorders (Msd) And Dental Practice Part 2. Risk Factors For Dentistry, Magnitude Of The Problem, Prevention, And Dental Ergonomics. *Int Dent J.* 2007 Feb;57(1):45-54.
- [14]. Valachi B, Valachi K. Mechanisms Leading To Musculoskeletal Disorders In Dentistry. *J Am Dent Assoc.* 2003 Oct;134(10):1344-1350.