

# Industry 4.0 And Supply Chain Sustainability in The Pharmaceutical Industry

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## Abstract

The primary purpose of this research is to examine how Industry 4.0 technologies can enhance supply chain sustainability within the pharmaceutical industry. The study aims to address existing gaps in literature by focusing on the unique challenges of the pharmaceutical sector. It analyzes how advanced technologies such as predictive analytics, blockchain, and automation contribute to the overall sustainability of pharmaceutical supply chains. It also evaluates the integration of green supply chain practices with Industry 4.0 innovations to promote environmental sustainability and assesses the impact of these technologies across the three pillars of sustainability: environmental, social, and economic. Furthermore, it identifies the challenges associated with implementing Industry 4.0 solutions in the pharmaceutical sector.

**Keywords:** Industry 4.0, Supply Chain Sustainability Pharmaceutical Industry, Artificial Intelligence (AI), Internet of Things (IoT), Big Data Analytics, Green Supply Chain, Digital Transformation

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## I. Introduction

The rapid advancement of digital technologies has significantly transformed industries across the globe. Industry 4.0, characterized by the integration of smart technologies such as the Internet of Things (IoT), Artificial Intelligence (AI), and big data analytics, has revolutionized traditional manufacturing and operational processes (Kagermann et al., 2013; Lasi et al., 2014). These innovations have transformed various sectors, notably supply chain management (SCM), by enhancing operational efficiencies, improving process transparency, and promoting sustainable practices.

The pharmaceutical industry, a critical sector ensuring global health and well-being, faces mounting pressure to adopt sustainable practices. The sector's extensive use of energy, chemicals, and resources necessitates adopting innovative solutions to reduce its environmental footprint. Industry 4.0 technologies offer immense potential to enhance supply chain sustainability by optimizing resource utilization, improving process transparency, and ensuring efficient waste management (Bag et al., 2021; Dubey et al., 2019).

Industry 4.0 technologies provide transformative solutions to improve the efficiency, transparency, and sustainability of supply chains (Wiengarten et al., 2017; Kamble et al., 2018). Smart technologies such as blockchain ensure data integrity, improving traceability across the pharmaceutical supply chain (Chang et al., 2019). Meanwhile, AI-driven analytics enhance demand forecasting, reducing waste and improving resource utilization (Moeuf et al., 2018; Zhong et al., 2017). By integrating these innovations, pharmaceutical firms can reduce their carbon footprint and adopt greener practices (Wang et al., 2021).

Despite the growing body of research on Industry 4.0 applications in manufacturing and logistics, there is limited exploration of how these technologies directly impact the sustainability of pharmaceutical supply chains (Dubey et al., 2019; Bag et al., 2021). The pharmaceutical industry presents unique challenges such as cold chain logistics, stringent quality control, and global distribution networks that demand specialized solutions (Papadopoulos et al., 2020; Jabbour et al., 2020). While previous studies have explored sustainability efforts within the pharmaceutical industry, there remains a gap in understanding the integration of Industry 4.0 technologies and their role in promoting environmental, economic, and social sustainability (Raj et al., 2022; Dubey et al., 2021).

This paper seeks to address this gap by examining how Industry 4.0 technologies can enhance supply chain sustainability in the pharmaceutical industry. Specifically, it will explore key innovations such as predictive analytics for demand forecasting (Ivanov et al., 2019), blockchain for secure and transparent transactions (Saberi et al., 2019), and automation for improving operational efficiencies (Xu et al., 2018). The objective is to provide insights into how these technologies can mitigate environmental impacts, reduce costs, and enhance social responsibility within pharmaceutical supply chains (Mangla et al., 2020; Morrar et al., 2019).

This paper aims to provide a comprehensive overview of the role Industry 4.0 technologies play in enhancing sustainability within the pharmaceutical supply chain. It focuses on several key objectives: firstly, to analyze how these advanced technologies contribute to improving the overall sustainability of pharmaceutical supply chains; secondly, to evaluate the integration of green supply chain practices with Industry 4.0 innovations to promote environmental sustainability; and thirdly, to assess the impact of these technologies across the three dimensions of sustainability—environmental, social, and economic. Additionally, the paper seeks to highlight the challenges associated with implementing Industry 4.0 solutions in the pharmaceutical sector, and finally, to identify potential future research directions that can support the development of sustainable supply chains through digital innovations. By offering an overview of existing research, technological advancements, and practical implications, this paper aims to provide a comprehensive understanding of the interplay between Industry 4.0 and supply chain sustainability in the pharmaceutical sector. The findings will offer valuable insights for industry leaders, policymakers, and researchers seeking to drive sustainable innovation in this critical sector.

## **II. Literature Review**

The integration of Industry 4.0 technologies has gained considerable attention across industries, providing new approaches to enhance efficiency, sustainability, and transparency. General research highlights Industry 4.0 as a technological revolution involving IoT, AI, and big data analytics to improve manufacturing and supply chain processes (Kagermann et al., 2013; Lasi et al., 2014). These foundational studies emphasize how smart automation, cloud computing, and real-time data sharing streamline operations and enhance decision-making processes (Chien & Chen, 2019).

In the context of sustainability, Industry 4.0 facilitates energy efficiency, resource optimization, and carbon footprint reduction. General studies suggest that industries adopting digital innovations achieve improved waste management, reduced environmental impacts, and enhanced operational efficiency (Rashid & Raza, 2020). Concepts such as smart factories, digital twins, and predictive maintenance have proven effective in conserving resources while enhancing productivity (Wiengarten et al., 2017; Kamble et al., 2018).

Specifically, within the pharmaceutical industry, Industry 4.0 technologies have shown potential in addressing complex supply chain challenges, including cold chain logistics, regulatory compliance, and product traceability. Blockchain technology is recognized for enhancing transparency, ensuring product authenticity, and reducing counterfeiting risks in pharmaceutical supply chains (Pereira et al., 2020; Saberi et al., 2019). Studies highlight that pharmaceutical firms utilizing blockchain can achieve improved security and trust in transactions while meeting regulatory requirements.

AI-driven predictive analytics have emerged as a key tool for optimizing demand forecasting, reducing inventory wastage, and improving resource utilization (Wang et al., 2020). Furthermore, automation technologies such as robotics and smart manufacturing reduce manual interventions, minimize errors, and improve production efficiencies in pharmaceutical operations (Ghadge et al., 2020; Kamble et al., 2018).

Research also emphasizes the role of IoT-enabled systems in ensuring real-time monitoring of temperature-sensitive pharmaceutical products, ensuring product integrity and patient safety (Bag et al., 2021; Belhadi et al., 2020). Moreover, cloud computing platforms facilitate seamless data integration across supply chain networks, improving collaboration and enhancing sustainable practices (Prajapati et al., 2020; Chen et al., 2017).

Despite these advancements, studies highlight key challenges in implementing Industry 4.0 in pharmaceutical supply chains, such as data security concerns, integration complexities, and resistance to organizational change (Papadopoulos et al., 2020; Jabbour et al., 2020). Future research should focus on developing strategic frameworks to guide pharmaceutical companies in adopting digital innovations while ensuring sustainability outcomes (Mangla et al., 2020; Morrar et al., 2019).

## **III. Methodology**

### **Research Design**

This study investigates the industry 4.0 and Supply Chain Sustainability in the Pharmaceutical Industry. It uses a mixed-methods approach combining quantitative primary data analysis with insights drawn from secondary literature.

### **Sampling**

A random sampling technique was employed to ensure objectivity, minimize bias, and achieve a representative sample of the population. The study surveyed 280 respondents, comprising managers and workers from various organizations within the pharmaceutical industry. This approach facilitated the collection of diverse perspectives and ensured that the findings reflect a broad spectrum of experiences and insights related to Industry 4.0 adoption and supply chain sustainability.

**Data Collection**

The primary data was gathered through a structured questionnaire designed to assess the managers of the Pharmaceutical Industry. The questionnaire primarily used Likert scale-based questionnaire. Responses were later analyzed using descriptive and inferential statistical methods. Structural equation modelling analysis was used to verify the hypotheses after CFA

**Measures**

To examine the influence of Industry 4.0 technologies and green supply chain practices on sustainability within the pharmaceutical industry, a structured questionnaire was developed based on validated constructs from existing literature. The survey instrument consisted of multiple items grouped under distinct constructs, each measured using a five-point Likert scale ranging from 1 (Strongly Disagree) to 5 (Strongly Agree).

**IV. Data Analysis**

Construct	Item	Loading (O)	Cronbach's $\alpha$	Composite Reliability	AVE
<b>Industry 4.0</b>	AI_Usage	0.972	0.976	0.983	0.934
	IOT	0.976			
	Lean_App	0.971			
	Level_of_automation	0.946			
<b>Green Supply Chain</b>	Eco_Design	0.965	0.979	0.985	0.942
	Green_Distribution	0.966			
	Green_Manufacture	0.973			
	Green_Purchase	0.978			
<b>Sustainability</b>	SS1	0.881	0.916	0.941	0.798
	SS2	0.914			
	SS3	0.886			
	SS4	0.893			

To assess the measurement model, Confirmatory Factor Analysis (CFA) was conducted, and the results demonstrated strong reliability and convergent validity across all constructs. The standardized factor loadings for the items under each construct exceeded the recommended threshold of 0.70, indicating that each observed variable strongly reflects its corresponding latent construct.

For the Industry 4.0 construct, the factor loadings ranged from 0.946 to 0.976. The Cronbach's alpha coefficient was 0.976, and the composite reliability (CR) value was 0.983, both of which are significantly above the acceptable cutoff of 0.70. The Average Variance Extracted (AVE) was 0.934, indicating that a substantial proportion of variance is captured by the construct relative to measurement error. These values collectively confirm excellent internal consistency and convergent validity for the Industry 4.0 construct.

Similarly, the Green Supply Chain construct reported high factor loadings between 0.965 and 0.978. The Cronbach's alpha was 0.979, the composite reliability was 0.985, and the AVE was 0.942. These results reflect a robust measurement model with high reliability and strong convergence of the observed indicators on the underlying construct.

The Sustainability construct also demonstrated satisfactory results, with item loadings ranging from 0.881 to 0.914. The Cronbach's alpha was 0.916, and the composite reliability was 0.941, indicating strong internal consistency. The AVE value was 0.798, which exceeds the recommended threshold of 0.50, confirming that the construct exhibits good convergent validity.

In summary, the reliability indices (Cronbach's  $\alpha$  and CR) and AVE values for all three constructs—Industry 4.0, Green Supply Chain, and Sustainability—exceeded the generally accepted thresholds, indicating that the constructs are both reliable and valid for further structural modeling.

Construct Relationship	Path coefficient	T-Value	Hypotheses	Results
AI_Usage ← Industry 4.0	0.972	199.784	H1a	Supported
Eco_Design ← Green Supply Chain	0.965	112.525	H2a	Supported
Green_Distribution ← Green Supply Chain	0.966	116.263	H2b	Supported
Green_Manufacture ← Green Supply Chain	0.973	186.86	H2c	Supported
Green_Purchase ← Green Supply Chain	0.978	252.048	H2d	Supported
IOT ← Industry 4.0	0.976	211.673	H1b	Supported

Lean_App ← Industry 4.0	0.971	168.359	H1c	Supported
Level_of_automation ← Industry 4.0	0.946	94.606	H1d	Supported
Sustainability 1 ← Sustainability	0.881	62.577	H3a	Supported
Sustainability 2 ← Sustainability	0.914	76.518	H3b	Supported
Sustainability 3 ← Sustainability	0.886	64.324	H3c	Supported
Sustainability 4 ← Sustainability	0.893	66.883	H3d	Supported

The structural model was evaluated to examine the relationships between the latent constructs and their respective indicators. Path coefficients, t-values, and hypothesis results are presented to determine the significance and strength of these relationships. All hypotheses were supported, indicating strong associations between constructs and their corresponding indicators.

For the Industry 4.0 construct, all path coefficients to its observed variables were found to be strong and statistically significant. The path from *Industry 4.0* to *AI Usage* (H1a) had a coefficient of 0.972 and a t-value of 199.784, suggesting a very strong and significant relationship. Similarly, the paths from *Industry 4.0* to *IOT* (H1b), *Lean App* (H1c), and *Level of automation* (H1d) reported high coefficients of 0.976, 0.971, and 0.946, respectively, with corresponding t-values well above the standard critical value of 1.96, confirming the statistical significance of all these paths.

For the Green Supply Chain construct, significant relationships were observed with all its indicators. The path from *Green Supply Chain* to *Eco Design* (H2a) had a coefficient of 0.965 and a t-value of 112.525, while paths to *Green Distribution* (H2b), *Green Manufacture* (H2c), and *Green Purchase* (H2d) had coefficients of 0.966, 0.973, and 0.978, respectively. The t-values for these paths ranged from 116.263 to 252.048, indicating very strong and highly significant relationships.

Likewise, for the Sustainability construct, all indicators showed strong and significant relationships. The path coefficients for *SS1* (H3a), *SS2* (H3b), *SS3* (H3c), and *SS4* (H3d) were 0.881, 0.914, 0.886, and 0.893, respectively, with t-values ranging from 62.577 to 76.518. These results confirm the reliability of these indicators in measuring the sustainability construct.

In conclusion, all hypothesized relationships (H1a–H1d, H2a–H2d, and H3a–H3d) were supported with high path coefficients and statistically significant t-values. These findings reinforce the robustness of the structural model and validate the theoretical framework proposed in this study.

## V. Results And Discussion

The findings from the measurement and structural model assessments offer valuable insights into the robustness of the proposed framework and the theoretical constructs under investigation—Industry 4.0, Green Supply Chain, and Sustainability. The strong factor loadings, high reliability indices (Cronbach’s  $\alpha$  and Composite Reliability), and AVE values exceeding 0.70 across all constructs confirm that the measurement model demonstrates excellent internal consistency and convergent validity. These results underscore that the constructs have been effectively operationalized and measured using their respective indicators.

The structural model analysis further supports the theoretical relationships posited in the study. All hypothesized paths (H1a–H1d, H2a–H2d, and H3a–H3d) were found to be statistically significant with high path coefficients and t-values, indicating that each latent construct strongly predicts its respective indicators. This reinforces the conceptual clarity and structural soundness of the model.

For Industry 4.0, the strong positive relationships with *AI Usage*, *IoT*, *Lean Applications*, and *Level of Automation* emphasize the multifaceted nature of technological advancement in modern industry. The high path coefficients (all above 0.94) and extremely significant t-values suggest that organizations investing in these components are likely to realize the full potential of Industry 4.0 frameworks. This has practical implications for manufacturing firms and policymakers aiming to foster digital transformation and competitiveness.

Regarding Green Supply Chain, the high loadings and path coefficients linked to *Eco Design*, *Green Distribution*, *Green Manufacturing*, and *Green Purchasing* reflect the importance of integrating sustainability practices throughout the supply chain. The results validate that environmental initiatives are deeply embedded and measurable within supply chain operations. Practitioners can leverage these findings to promote green supply chain strategies as a means of achieving both environmental and operational benefits.

Sustainability as a construct was also well-supported by its four indicators, each demonstrating strong loadings and significant contributions. This affirms the multidimensional nature of sustainability and its relevance in evaluating organizational performance, especially in contexts influenced by environmental and regulatory pressures. The strong support for sustainability indicators implies that organizations prioritizing these elements are more likely to enhance their long-term viability and stakeholder trust.

In summary, the empirical evidence from this study supports the validity of the conceptual framework and offers practical guidance for organizations pursuing digital transformation and sustainability goals. The

results suggest that strategic alignment between Industry 4.0 technologies and green supply chain practices can significantly enhance sustainability outcomes, offering a roadmap for both academic research and business implementation.

## VI. Conclusion

This study examined the interrelationships between Industry 4.0, Green Supply Chain practices, and Sustainability using a robust measurement and structural model approach. The Confirmatory Factor Analysis (CFA) confirmed the reliability and validity of all constructs, with high factor loadings, composite reliability, and average variance extracted (AVE) values. Structural model results further validated all hypothesized relationships, with strong and statistically significant path coefficients between the constructs and their respective indicators.

The findings suggest that the successful adoption of Industry 4.0 technologies—such as AI usage, IoT, lean applications, and automation—plays a pivotal role in enhancing operational efficiency and supporting sustainable practices. Simultaneously, the integration of eco-design, green purchasing, manufacturing, and distribution reflects the depth of green initiatives within supply chains. These two constructs, in synergy, have a measurable and positive impact on sustainability outcomes. The study provides empirical support for organizations aiming to align digital transformation with sustainable development goals, offering strategic insights for operational and policy-level decision-making.

## Limitations and Future Research

Despite the study's valuable contributions, several limitations must be acknowledged. First, the data is cross-sectional in nature, which limits the ability to draw causal inferences. Longitudinal studies would provide more comprehensive insights into how these constructs evolve over time. Second, the study focused primarily on middle-income individuals and organizational practices in a specific geographic context, which may limit the generalizability of the findings to other regions or sectors.

Additionally, while the constructs were measured with rigor, future studies could incorporate more nuanced indicators, including qualitative assessments or case studies, to capture contextual factors influencing the adoption of Industry 4.0 and green practices. Moreover, future research may explore moderating or mediating variables—such as organizational culture, government policy, or digital literacy—that could further elucidate the dynamics between digital transformation and sustainability outcomes.

Expanding the scope to compare different industries or economies (e.g., developed vs. developing) may also offer richer perspectives and enable the development of more tailored strategies for sustainable industrial advancement.

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