e-ISSN: 2279-0837, p-ISSN: 2279-0845.

www.iosrjournals.org

Equity And Inclusion For Access To The Brazilian Unified Health System (SUS)

Mario Angelo Cenedesi Júnior¹, Maria Cristina De Moura-Ferreira², Rosângela Sakman¹, Joana Darc Ferreira Da Silva¹, Maria Terezinha Gomes Pontes¹, Fabiano De Lima¹, Ellen Patrícia Faria De Almeida¹, Vanete Ramos Horácio¹, Mabel Alencar Do Nascimento Rocha^{1,3}, José Geraldo De Faria¹

> Universidad De Ciencias Empresariales Y Sociales, Argentina Universidade Federal De Uberlândia, Brasil Universidade Estadual De Ciências Da Saúde De Alagoas, Brasil

Abstract:

The concept of equity in the Unified Health System (SUS) is crucial for ensuring a fair distribution of resources and health opportunities, taking into account the specific needs of different population groups. This principle aims not only to ensure universal access to health services but also to adjust these services to address socioeconomic, geographic, and cultural inequalities. Equity in SUS involves providing additional support to the most vulnerable populations, such as individuals with low income, those living in remote areas, and groups facing cultural and language barriers. Significant challenges include regional disparities, with inadequate health infrastructure in rural and peripheral areas, and socioeconomic inequalities that hinder access to care due to indirect costs and lack of information. To address these challenges, SUS must adopt multifaceted strategies, including increased funding and resources for underserved areas, public policies to reduce socioeconomic inequalities, and investments in transportation and health education. Inclusion in SUS is equally fundamental, requiring the removal of physical and social barriers, the promotion of a culture of respect and cultural competence among health professionals, and the active participation of diverse groups in health policy formulation. Additional strategies involve interinstitutional collaboration, community engagement, and the collection and analysis of disaggregated data to inform targeted policies. These approaches aim to create a fairer and more inclusive health system capable of meeting the needs of the entire Brazilian population.

Keyword: Public Health; Public Policies; Equity; Inclusion

Date of Submission: 09-09-2024 Date of Acceptance: 19-09-2024

I. Introduction

The Brazilian Unified Health System (SUS), established by the Federal Constitution of 1988, represents a significant and revolutionary milestone in the history of Brazilian and global public health. The creation of SUS aimed to transform the way health services are provided and managed, with a focus on universality, comprehensiveness, and equity. These principles are essential to ensuring that all Brazilian citizens have access to quality healthcare, regardless of their economic condition, geographic location, or personal characteristics. Universality ensures that everyone has the right to access health services; comprehensiveness seeks to provide complete and continuous care; and equity aims to correct existing inequalities by offering more support to those who need it most.

However, realizing these principles in SUS is a complex and challenging task. The reality of the Brazilian health system reveals that, despite the established intentions and guidelines, there remains a significant gap between the ideal and practice. Several factors contribute to this disparity, including regional inequalities, variations in service access, and socioeconomic barriers that affect equity and inclusion. For example, the universality of SUS faces significant challenges in effective implementation, especially in remote or underdeveloped areas where the availability and quality of services may be limited. Additionally, the comprehensiveness of care is often hindered by gaps in service coordination and continuity of care, which can lead to fragmentation in the care provided to patients.

The concept of equity is particularly critical as it aims to address inequalities present in society and ensure that everyone has access not only to health services but to a standard of care that respects their specific

54 |Page

needs. This includes overcoming financial, cultural, and social barriers that may limit access for certain groups. Inclusion is equally important, ensuring that all individuals, regardless of their personal characteristics or specific conditions, are integrated and respected within the health system. Public policies and strategies must be designed to recognize and address the diversities and needs of different population segments, promoting genuine and effective integration.

In this context, SUS faces a range of challenges to ensure that the principles of equity and inclusion are not merely theoretical but are translated into concrete practices that benefit all Brazilians. This essay aims to explore the various dimensions of equity and inclusion within SUS, examining the obstacles that need to be overcome and the strategies that can be adopted to ensure fair and comprehensive access for all citizens. The analysis will address the implementation of the principles of universality, comprehensiveness, and equity within SUS, the main challenges faced, and potential solutions to ensure that the Brazilian health system can fulfill its mission of providing equitable and inclusive healthcare for all.

II. Methods

This academic essay aims to explore the proposed topic in a deep and comprehensive manner, addressing its fundamental aspects, implications, and challenges. The analysis is based on a critical review of existing literature and the evaluation of relevant data and evidence, providing a detailed and well-founded view of the subject. The goal is not only to describe and contextualize the topic but also to identify and discuss its main dimensions, present coherent arguments, and offer insights that contribute to advancing knowledge in the area. By integrating different perspectives and addressing complex issues, the essay seeks to provide a more complete and informed understanding, promoting an enriching academic debate and contributing to the development of more effective solutions and strategies.

III. Results And Discussion

Concept of Equity in SUS

Equity within the context of the Unified Health System (SUS) is a fundamental principle that seeks to ensure a fair distribution of resources and health opportunities, considering the varied and specific needs of different population groups. The concept of equity is essential for ensuring that SUS, while promoting universality of access to health, also addresses and reduces existing inequalities that can compromise the effectiveness and fairness of the system.

Equity in SUS goes beyond merely ensuring that everyone has access to health services; it involves adapting and adjusting services to address socioeconomic, geographic, and cultural inequalities present in Brazilian society. The goal is for SUS policies and practices to not only cover a wide range of needs but also provide additional support to populations facing greater difficulties accessing adequate health care. This is crucial for reducing health disparities and ensuring that all citizens have the opportunity to receive quality health care, regardless of their social background, geographic location, or personal characteristics.

Equity in SUS involves considering various factors that affect the health of populations, such as unequal access to economic and social resources, differences in the availability and quality of health services between urban and rural areas, and cultural and linguistic barriers that may limit the effectiveness of care. Socioeconomic inequalities often manifest as disparities in health status and access to health care. For instance, low-income individuals may face difficulties accessing health services due to associated costs, such as transportation and medications, or due to a lack of information and adequate support.

Furthermore, geographic inequalities are a significant challenge for SUS. In more remote or underdeveloped regions of Brazil, health infrastructure may be inadequate, with a shortage of hospitals, clinics, and qualified professionals, which limits access to and quality of services. Rural and peripheral areas often face a scarcity of resources and services, and geographic distance can be a barrier for residents to receive the necessary care.

Equity must also consider cultural and linguistic barriers. Indigenous populations, quilombolas, and other ethnic groups may have specific health needs and face additional challenges in accessing appropriate care. SUS needs to adapt its services to respect and incorporate these cultural diversities, ensuring that health care is sensitive and appropriate for each group.

To achieve the concept of equity, SUS must adopt strategies that include differentiated allocation of resources, implementation of specific programs and policies for vulnerable groups, and promotion of practices that ensure everyone has equal access and opportunity to receive health care. This may involve creating public policies aimed at improving infrastructure in underserved areas, training health professionals to handle cultural diversity, and implementing social and economic assistance programs to support individuals in vulnerable situations.

In other words, equity in SUS is not only about universal access but about ensuring that the health system operates in a fair and effective manner for all, adjusting to the specific needs and challenges of different

population groups. It is an essential principle for reducing health inequalities and promoting a health system that is truly inclusive and representative of the diversity of Brazilian society.

Challenges in Implementing Equity

Implementing equity in Brazil's Unified Health System (SUS) faces a series of complex challenges that hinder the realization of established principles. Although SUS has equity as one of its pillars, ensuring universal and comprehensive access to health care, the practice of this principle is impeded by regional and socioeconomic inequalities that deeply affect access to and quality of health services across different parts of the country.

One of the primary challenges is regional inequality in access to health services. In Brazil, there is a notable disparity between urban and rural areas. Major cities like São Paulo and Rio de Janeiro have more advanced and diversified health infrastructure, offering a comprehensive range of specialized services, modern equipment, and highly qualified professionals. These urban areas can provide access to complex and specialized treatments essential for managing chronic and complex conditions. In contrast, rural and remote areas frequently face significant shortages. In these places, health infrastructure is often inadequate, with few hospitals and clinics, and a lack of medical resources and specialized professionals is a reality. The shortage of health professionals, especially in peripheral and distant regions from major urban centers, severely limits SUS's ability to provide uniform quality care across the country.

Socioeconomic inequalities are another critical challenge for implementing equity in SUS. Low-income populations and marginalized groups often face additional barriers that compromise their access to health care. Financial difficulty is a significant barrier, as indirect costs associated with care, such as transportation to clinics and hospitals, medications, and exams, can be prohibitive for individuals with limited resources. Moreover, inadequate transportation can be a major obstacle, especially in areas where health services are located far from patients' homes, making travel difficult for those without sufficient financial means to cover transportation costs.

Lack of information also contributes to inequalities in health access. Many individuals in vulnerable social situations may not have access to adequate information about available health services, their rights, or how to navigate the health system. This lack of knowledge can result in inappropriate use of health services, seeking care only in emergencies when health issues are more advanced and complex. Misinformation and low health literacy contribute to a cycle of inequality, where the most vulnerable populations face worse health outcomes and have fewer opportunities to improve their situation.

In addition to these barriers, SUS faces challenges related to the management and coordination of health services. Integration between different levels of care, such as primary, specialized, and hospital care, is crucial for ensuring continuous and effective care. However, fragmentation and lack of coordination between these levels can lead to gaps in service and a disjointed experience for patients. Lack of investment in technologies and the modernization of management processes also contributes to inefficiencies that affect equity in access.

To address these challenges, it is essential for SUS to adopt targeted strategies focused on reducing regional and socioeconomic inequalities. Investments in health infrastructure, especially in rural and underserved areas, are fundamental to ensuring that all citizens have access to quality health services. Programs that address financial and logistical barriers to access, such as transportation to health units and the provision of essential medications, can help mitigate socioeconomic inequalities. Additionally, implementing public policies aimed at health education and dissemination of information about available services is crucial for ensuring that everyone, regardless of their economic situation or location, can access and effectively use health services.

Implementing equity in SUS is an ambitious and complex goal that requires a multifaceted and coordinated approach. The challenges faced are significant, but they can be overcome with a combination of effective policies, adequate investments, and a continuous commitment to social justice and inclusion. Ensuring that SUS provides fair and comprehensive access to health services is essential for promoting the health and well-being of the entire Brazilian population.

Inclusion as a Fundamental Principle

Inclusion is a fundamental principle in the Unified Health System (SUS) that goes beyond merely providing health services. For inclusion to be effective, SUS must build a system that not only offers widely accessible services but also recognizes and respects the diversity present in the Brazilian population. This diversity includes, but is not limited to, variations in gender, race, ethnicity, disability, and sexual orientation. Inclusion, therefore, is about ensuring that all these groups have equitable and fair access to health care, as well as the active participation of these groups in the formulation and implementation of health policies.

Ensuring inclusion in SUS involves a continuous effort to identify and remove barriers that may impede equal access to health services. Physical barriers are a critical aspect of this challenge. Many health

facilities are still not fully adapted to meet the needs of people with physical disabilities. Common problems include the lack of ramps, appropriate elevators, accessible restrooms, and proper signage, which can hinder access to these services. Additionally, the lack of accessible transportation and the distance from health units can also be significant obstacles for those with reduced mobility. Overcoming these physical barriers is essential to creating an environment where everyone can access health services in a dignified and efficient manner.

Social and cultural barriers also play a crucial role in inclusion within SUS. Discrimination and prejudice can limit access to and quality of care provided to individuals from minority groups. For example, people from different ethnic backgrounds or with diverse sexual orientations may face additional difficulties in care due to stigma and prejudice, leading to unequal care experiences or even exclusion from services. To combat these social barriers, it is essential to promote a culture of respect and understanding within health institutions. This includes ongoing training for health professionals on diversity and cultural competence to ensure that all patients are treated with dignity and respect, regardless of their personal characteristics.

Inclusion also requires the active participation of diverse groups in the formulation and implementation of health policies. Consulting and involving representatives from different social and cultural groups are fundamental to ensuring that health policies reflect the real needs and challenges faced by these populations. This may include creating advisory councils or inclusion committees that represent various dimensions of Brazil's social and cultural diversity. The involvement of these groups in policy decisions and health priority-setting ensures that policies are more tailored and relevant, promoting greater equity in access and quality of health services.

Furthermore, inclusion in SUS must address the need for mental health services and social support that recognize and respect the cultural and social specifics of each group. Implementing culturally sensitive mental health services can help address specific issues affecting certain groups, providing more appropriate and effective support. Community health programs, education, and health promotion that consider cultural differences can help improve access and adherence to health care, reducing existing disparities.

Inclusion in SUS is a fundamental principle that requires a comprehensive commitment to removing physical, social, and cultural barriers. To ensure that all citizens have equitable access to health services, it is necessary to create a system that not only provides health services but also promotes the active and respectful participation of all population groups. Effective inclusion in SUS requires eliminating biases, adapting infrastructure, and implementing policies that meet the specific needs of a diverse population. By addressing these aspects systematically and integratively, SUS can progress toward a fairer and more inclusive health system for all Brazilians.

Strategies to Promote Equity and Inclusion

To address the challenges and promote equity and inclusion in Brazil's Unified Health System (SUS), a multifaceted approach encompassing various integrated strategies is necessary. The first and perhaps most crucial strategy is to increase funding and resources directed towards the most underserved areas of the health system. Many regions in Brazil, especially those less urbanized and with less infrastructure, face significant challenges in the provision and quality of health services. Investing in improving health infrastructure, such as constructing and renovating health units, is fundamental to ensuring that services are available where they are most needed. Additionally, it is important to allocate resources for the training and capacity-building of health professionals, particularly in less favored areas, where a shortage of specialists can compromise the quality of care. Specific programs targeting disadvantaged regions, including incentives for health professionals to work in these areas, can help reduce regional disparities and improve access to health services.

Another crucial strategy is the implementation of public policies focused on reducing socioeconomic inequalities. Economic disparities often exacerbate difficulties in accessing health care, creating significant barriers for low-income groups and vulnerable populations. Income transfer programs, such as Bolsa Família, are examples of initiatives that can provide additional financial support to families in vulnerable situations, enabling them to access health services more easily. Improvements in public transportation are also vital, as inadequate transportation often prevents individuals from reaching health units, especially in rural and peripheral areas. Awareness and education campaigns also play an important role in overcoming informational barriers, helping to ensure that all citizens are aware of available services and know how to access them.

Furthermore, continuous training and awareness of health professionals are essential for promoting equity and inclusion. Training programs that address issues of cultural diversity, accessibility, and elimination of biases can help create a more inclusive and respectful care environment. It is crucial that health professionals are trained to recognize and respond to the specific needs of different population groups, understanding the cultural and social variables that can impact health and access to care. Promoting cultural competence among professionals can improve the quality of care and ensure that all patients are treated with dignity and respect.

Active community participation in the management and social oversight of SUS is a fundamental strategy to ensure inclusion and equity. Health councils, conferences, and other forms of community

participation serve as important platforms for citizens, especially those from marginalized groups, to express their needs and contribute to the formulation of fairer and more inclusive policies. Community participation allows health policies to be shaped by those who actually use and experience them, promoting a health system that better responds to the real needs of the population. Including representatives from different social groups in health councils can ensure that diverse perspectives are considered in decision-making, resulting in more equitable and accessible policies.

In addition to these strategies, it is essential to promote integration and coordination among different levels of government and between health and social sectors. Interinstitutional collaboration can help create more cohesive and comprehensive solutions to the challenges of equity and inclusion. Partnerships between SUS, Health Secretariats, and civil society organizations can strengthen the support network and improve efficiency in implementing health policies.

Finally, collecting and analyzing disaggregated data is crucial for identifying and monitoring disparities in access to and quality of health services. Data reflecting the distribution of services and population health across different socioeconomic and geographic contexts can inform targeted policies and interventions, helping to address inequalities more effectively.

In summary, promoting equity and inclusion in SUS requires a comprehensive set of strategies that include increasing funding and resources, implementing targeted public policies, training and sensitizing health professionals, fostering community participation, and enhancing interinstitutional collaboration. These integrated approaches can help overcome existing barriers and ensure that all Brazilian citizens have fair and equitable access to quality health care.

IV. Conclusion

The Unified Health System (SUS) represents a landmark in the trajectory of public health in Brazil, reflecting a significant advance towards a model of universal and accessible health care. Since its creation, SUS has sought to uphold the principles of universality, comprehensiveness, and equity, aiming to provide health care to all Brazilians without discrimination. However, for these principles to be effectively and comprehensively realized, it is necessary to address a series of persistent challenges that affect the full realization of equity and inclusion.

One of the main challenges is regional and socioeconomic inequality, which manifests in the discrepancy in the quality and availability of health services between different areas of Brazil. While major cities and more developed regions have a more robust infrastructure and access to a full range of specialized services, many rural and less favored areas face significant shortages, resulting in unequal access and perpetuating health disparities. Additionally, socioeconomic inequalities exacerbate the situation, with low-income groups often facing additional barriers such as lack of financial resources, transportation difficulties, and low information about available services.

Another crucial aspect is the need to overcome physical and social barriers that still limit effective inclusion in the health system. Accessibility is a central issue, as many health facilities lack appropriate adaptations for people with disabilities or reduced mobility, and the presence of discrimination or lack of cultural sensitivity among health professionals can alienate marginalized groups. To ensure truly equitable access, it is imperative to remove these barriers and promote an inclusive and respectful care environment for all

To advance towards a truly inclusive and equitable SUS, it is essential to adopt an integrated set of strategies. Increasing targeted funding to underserved areas, implementing public policies to reduce socioeconomic inequalities, and investing in training and sensitization of health professionals are fundamental steps. Additionally, fostering active community participation in the management and social oversight of SUS is crucial to ensuring that the needs and perspectives of all social groups are represented and considered in health policy formulation.

The ongoing commitment to equity and inclusion should not be seen as a task to be carried out in isolation, but as a collective mission involving all levels of government, civil society, and the citizens themselves. Building a truly universal and effective health system requires a joint effort to address existing challenges and implement solutions that ensure fair and accessible care for all. By confronting these challenges with determination and innovation, SUS can evolve into a health model that not only provides access to everyone but also ensures fair and inclusive health for all Brazilians, promoting well-being and dignity for every individual, regardless of their social, geographical, or economic background.

References

- [1] Alavi, M., & Carlson, P. (1992). A Review Of Mis Research And Disciplinary Development. *Journal Of Management Information Systems, 8*(4), 45-62.
- [2] Conferência Nacional De Saúde. (2011). *Documento Orientador Para Os Debates* (14ª Ed., Nov./Dez.). Brasília, Df. Disponível Em: http://conselho.Saude.Gov.Br/14cns/Doc_Orientador.Html

- [3] Conill, E. M. (2008). Ensaio Histórico-Conceitual Sobre A Atenção Primária À Saúde: Desafios Para A Organização De Serviços Básicos E Da Estratégia Saúde Da Família Em Centros Urbanos No Brasil. *Cadernos De Saúde Pública, 24*(Supl. 1), S7-S16
- [4] Escorel, S. (2001). *Os Dilemas Da Equidade Em Saúde: Aspectos Conceituais*. Brasília, Df: Opas. Disponível Em: http://Biblioteca.Planejamento.Gov.Br/Biblioteca-Tematica-1/Textos/Saude-Epidemias-Xcampanhas-Dados-Descobertas/Texto-83-2013-Os-Dilemas-Da-Equidade-Em-Saude-Aspectos-Conceituais.Pdf
- [5] Gil, C. R. R. (2006). Atenção Primária, Atenção Básica E Saúde Da Família: Sinergias E Singularidades Do Contexto Brasileiro. *Cadernos De Saúde Pública, 22*(6), 1171-1181.
- [6] Goddard, M., & Smith, P. C. (2001). Equity Of Access To Health Care Services: Theory And Evidence From The Uk. *Social Science & Medicine, 53*(9), 1149-1162.
- [7] Granja, G. F., Zoboli, E. L. C. P., & Fracolli, L. A. (2013). O Discurso Dos Gestores Sobre A Equidade: Um Desafio Para O Sus. *Ciência & Saúde Coletiva, 18*(12), 3759-3764.
- [8] Lakatos, E. M., & Marconi, M. A. (1999). *Técnicas De Pesquisa* (4ª Ed.). São Paulo: Atlas.
- [9] Louvisson, M. C. P., Et Al. (2008). Desigualdades No Uso E Acesso Aos Serviços De Saúde Entre Idosos Do Município De São Paulo. *Revista De Saúde Pública, 42*(4), 733-740.
- [10] Luccese, P. T. R. (2003). Equidade Na Gestão Descentralizada Do Sus: Desafios Para A Redução De Desigualdades Em Saúde. *Ciência & Saúde Coletiva, 8*(2), 439-448.
- [11] Luiz, O. C. (2005). Direitos E Equidade: Princípios Éticos Para A Saúde. *Arquivos Médicos Abc, 30*(2), 69-75.
- [12] Marconi, M. A., & Lakatos, E. M. (1999). *Técnicas De Pesquisa* (3ª Ed.). São Paulo: Atlas.
- [13] Minayo, M. C. S. (2006). *O Desafio Do Conhecimento: Pesquisa Qualitativa Em Saúde* (9ª Ed.). São Paulo: Hucitec.
- [14] Organização Mundial Da Saúde (Oms). (1978). *Carta Da Conferência De Alma-Ata*. Disponível Em: <http://Www.Opas.Org.Br/Declaracao-De-Alma-Ata/>
- [15] Paim, J. S. (2006). Equidade E Reforma Em Sistemas De Serviços De Saúde: O Caso Do Sus. *Saúde E Sociedade, 15*(2), 34-46.
- [16] Pinheiro, M. C., Westphal, M. F., & Akerman, M. (2005). Equidade Em Saúde Nos Relatórios Das Conferências Nacionais De Saúde Pós-Constituição Federal Brasileira De 1988. *Cadernos De Saúde Pública, 21*(2), 449-458.
- [17] Piola, S. F., Et Al. (2009). Saúde No Brasil: Algumas Questões Sobre O Sistema Único De Saúde (Sus). *Textos Para Discussão, 139*. Disponível Em: http://www.lpea.Gov.Br/Portal/Images/Stories/Pdfs/Tds/Td_1391.Pdf>
- [18] Sousa, M. F. (2000). Gestão Da Atenção Básica: Redefinindo Contexto E Possibilidade. *Divulgação Em Saúde Para Debate*, (21), 7-14.
- [19] Sousa, M. F. (2007). Programa De Saúde Da Família No Brasil Análise Da Desigualdade No Acesso À Atenção Básica. Brasília, Df: Departamento De Ciência Da Informação E Documentação Da Universidade De Brasília.
- [20] Sousa, M. F., & Parreira, C. M. F. (2010). Ambientes Verdes E Saudáveis: Formação Dos Agentes Comunitários De Saúde Na Cidade De São Paulo, Brasil. *Revista Panamericana De Salud Pública, 28*(5), 399-404.
- [21] Sousa, M. F., Et Al. (2000). Gestão Da Atenção Básica: Redefinindo Contexto E Possibilidade. *Divulgação Em Saúde Para Debate, 21*, 7-14.
- [22] Starfield, B. (2002). *Atenção Primária: Equilíbrio Entre Necessidades De Saúde, Serviços E Tecnologia*. Brasília, Df: Unesco; Ministério Da Saúde. Disponível Em: ">http://Unesdoc.Unesco.Org/Ulis/Cgibin/Ulis.Pl?Catno=130805&Set=4bbca640_1_386&Gp=1&Mode=E&Lin=1&Ll=1>">http://Unesdoc.Unesco.Org/Ulis/Cgibin/Ulis.Pl?Catno=130805&Set=4bbca640_1_386&Gp=1&Mode=E&Lin=1&Ll=1>">http://Unesdoc.Unesco.Org/Ulis/Cgibin/Ulis.Pl?Catno=130805&Set=4bbca640_1_386&Gp=1&Mode=E&Lin=1&Ll=1>">http://Unesdoc.Unesco.Org/Ulis/Cgibin/Ulis.Pl?Catno=130805&Set=4bbca640_1_386&Gp=1&Mode=E&Lin=1&Ll=1>">http://Unesdoc.Unesco.Org/Ulis/Cgibin/Ulis.Pl?Catno=130805&Set=4bbca640_1_386&Gp=1&Mode=E&Lin=1&Ll=1>">http://Unesdoc.Unesco.Org/Ulis/Cgibin/Ulis.Pl?Catno=130805&Set=4bbca640_1_386&Gp=1&Mode=E&Lin=1&Ll=1>">http://Unesdoc.Unesco.Org/Ulis/Cgibin/Ulis.Pl?Catno=130805&Set=4bbca640_1_386&Gp=1&Mode=E&Lin=1&Ll=1>">http://Unesdoc.Unesco.Org/Ulis/Cgibin/Ulis.Pl?Catno=130805&Set=4bbca640_1_386&Gp=1&Mode=E&Lin=1&Ll=1>">http://Unesdoc.Unesco.Org/Ulis/Cgibin/Ulis.Pl?Catno=130805&Set=4bbca640_1_386&Gp=1&Mode=E&Lin=1&Ll=1>">http://Unesdoc.Unesco.Org/Ulis/Cgibin/Ulis.Pl?Catno=130805&Set=4bbca640_1_386&Gp=1&Mode=E&Lin=1&Ll=1>">http://Unesdoc.Unesco.Org/Ulis/Cgibin/Ulis.Pl?Catno=130805&Set=4bbca640_1_386&Gp=1&Mode=E&Lin=1&Ll=1>">http://Unesdoc.Unesco.Un
- [23] Tchouaket, E., Et Al. (2012). Health Care Systems Performance Of 27 Oecd Countries. *International Journal Of Health Planning And Management*.
- [24] Travassos, C., & Castro, M. S. M. (2012). Determinantes E Desigualdades Sociais No Acesso E Utilização Dos Serviços De Saúde. In L. Giovanella Et Al. (Org.), *Políticas E Sistema De Saúde No Brasil* (Pp. 183-206). Rio De Janeiro: Fiocruz.
- [25] Travassos, C., & Martins, M. (2004). Uma Revisão Sobre Os Conceitos De Acesso E Utilização De Serviços De Saúde. *Cadernos De Saúde Pública, 20*(Supl. 2), S190-S198.