

Undergraduate Critical Care Nursing Students' Knowledge And Attitudes Toward Caring Of Dying Patients

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Abstract

Background Growth in the request for superiority end of life care have got palliative care (PC) emphasized as a national urgency, as well as the increasing prevalent provision of end of life care by nurses in critical care units. One of the important reasons inducing a successful provision of PC is nurses' knowledge and attitudes. So, there is a need to support and educate undergraduate critical care nursing students (UCCNSs) for obtaining high quality PC. The initial stage in formulating a strategy to educate UCCNSs about PC is to examine their current knowledge and attitudes.

Objective to examine UCCNSs' knowledge and attitudes toward caring of dying patients.

Method 184 UCCNSs participated in the study. The students attended and studied critical care nursing II course during the period from September till January 2015. All students were studying emergency nursing, critical care nursing I and II courses. Also, they were trained in the same clinical areas during their studying these courses. Two instrument were used to describe knowledge and attitudes level, Palliative Care Quiz for Nursing (PCQN) & "Frommelt Attitude Toward the Care of the Dying Scale form B (FATCOD-B)"

Results Nearly two thirds (76.1%) of UCCNSs had poor knowledge level and the majority (82.61%) had fair total attitude score toward dying patients. Significant relationship between UCCNSs who reported having previous experiences with dying people and their total knowledge score. No significant relation between UCCNSs' attitude and their knowledge level.

Conclusions Most of UCCNSs lack some knowledge about PC but their attitude towards PC was fair. Combination of PC education within critical care nursing course is required.

Key words: Palliative care; Undergraduate student; critical nursing; knowledge; attitudes.

I. Introduction

Palliative care (PC) is usually seen as being the care of a patient who is near to death. In latest years, expression of PC has developed to include patients who can live for several years with end stage organ failure. According to World Health Organization (WHO), PC is a method that improves the quality of life of patients and their relatives fronting a problem linked with life threatening disease through avoidance and decreasing the suffering by means of early detection, perfect evaluation and treatment of pain and other problems physical and nonphysical.⁽¹⁻³⁾

Palliative care is, and will remain to be, a vital part of nursing duties. Nurses are the most appreciated PC team members who are involved in the physical, functional, social, and spiritual scopes of care. Normally, when working in the health care field, death of a patient is encountered and specifically, most patients die in critical care units. Therefore, critical care nurses (CCNs) play an essential part in palliative and end-of-life care and they are answerable for knowing how to care for dying patients properly.⁽⁴⁻⁶⁾

Although there is an indication supporting the value of PC, the number of health care professionals available to provide PC is insufficient to fulfill needs of patients and their relatives through lifetime, the illness path and health care settings. An important factor influence a successful delivery of PC is nurses' knowledge, and attitudes for providing care to dying patients.^(7, 8)

Attitudes of nurses affect restoration and self- approval of individuals with disabilities. So if negative attitudes believed by nurses about patients with disabilities, it may affect care that patient obtains. Although these attitudes are usually not clearly aggressive, they may result in patients with disabilities not getting suitable management or the designated protective care. As a result, identifying students' attitudes toward PC is of great importance because attitudes forecast future behavior.^(9, 10)

As part of the American Association of Colleges of Nursing (AACN) Essentials of Baccalaureate Education and the Peaceful Death document, specific goals and guidelines are outlined to ensure competency in PC prior to graduation.^(11, 12) According to Beckstrand *et al.* (2005)⁽¹³⁾ severe shortages in end-of-life care in

critical care units remain to occur. This is a world-wide problem due in part to a lack of nursing education on end-of-life care. ⁽¹⁴⁾ PC information accounts for only 2% of content found in textbooks. Moreover, Content on end of life in critical care textbooks, both medical and nursing, is minimal. The first textbook on end of life in critical care was only published in 1998 and the second in 2001. ⁽¹⁵⁻¹⁷⁾

The value of PC to CCNs who deliver majority of care to terminally ill patients is unquestionable, Studies have been done in the past to examine nurses' attitudes towards care of the dying, but little research has been done focusing specifically on CCNs. ⁽¹⁸⁻²⁰⁾ Moreover, a number of authors discussed the lack of research into student nurses' attitudes toward disabled people. SO, there is a need to support and educate undergraduate critical care nursing students (UCCNSs) for the provision of high quality PC. ⁽²¹⁻²³⁾ Hence, the first step in developing a strategy to educate UCCNSs about PC is to examine their current knowledge and attitudes. Therefore, this study aims to examine UCCNSs' knowledge and attitudes toward caring of dying patients.

Aim of the Research

To examine undergraduate critical care nursing students' knowledge and attitudes toward caring of dying patients.

Research questions

- What are the undergraduate critical care nursing students' attitudes to caring of dying as measured by the FATCOD scale?
- What is the undergraduate critical care nursing students' knowledge level about caring of dying patients as measured by the PCQN questionnaire?

II. Materials and Method

Research design:

A descriptive design was used.

Setting:

This study was achieved at Critical Care & Emergency Nursing Department, Faculty of Nursing, Alexandria University, Egypt.

Subjects:

The undergraduate critical care nursing students (N = 200) who joined critical care nursing II course were invited to participate during the period from September till January 2015. All students were studying courses of emergency nursing, critical care nursing I and critical care nursing II. Also, they practiced training in same practical areas during joining these courses. Of the total undergraduate critical care nursing students, 194 students decided to participate in the study and properly accomplished the questionnaire. Pilot study was done with 10 students who were excepted from the study so the sample became 184 students.

Tool: "Students' knowledge and attitudes assessment tool": structured interview schedule about undergraduate critical care nursing students' knowledge and attitudes toward caring of dying patients. It consists of three parts:

Part I: "Palliative Care Quiz for Nursing (PCQN)". It is a self-administered questionnaire developed by ROSS MM, McDonald B and McGuinness J. ^(24, 25) It consist of 20 items that are distributed according to conceptual category of content as follows (a) philosophy and principles of palliative care (n = 4), (b) management of pain and other symptoms (n = 13), and (c) psychosocial aspects of care (n = 3). The questionnaire was used to assess knowledge of nurses toward caring of dying patient. The knowledge was assessed as follows: each question had four answering opinions; correct that was graded one, incorrect or I don't know that were graded zero. Correct answers were grouped to get a final score for each student. Full score for all questions was 20 grades. The knowledge scores were classified into Poor knowledge (<50%), Fair knowledge (50 - <75%), and (≥75%) considered Good knowledge.

Part II: "Frommelt Attitude Toward the Care of the Dying Scale form B (FATCOD-B)" that is a psychometric instrument, developed by Frommelt ^(26, 27) and is translated in to Arabic by the researcher. The scale is designed to measure nurses' attitudes toward caring for terminally ill persons and their families. There are three forms of the scale are available: form 0 is the original form with 20 items; form A and B, with 30 items, are improved

versions of form 0. The FATCOD- B scale is self-report paper and pencil questionnaire consists of 30 randomly ordered items in which the participant is asked to indicate his or her level of agreement, ranging from agree to disagree. Two thirds of the items relate directly to nurses' attitudes toward the dying patient and one third of the items relate directly to nurses' attitudes toward the patient's family members. The items are grouped into items of cognitive domain (12 items), items of affective domains (9 items) and items of dying patient's family (9 items). The FATCOD- B instrument consists of 30 Likert type items that are scored on a 3-point scale: from 1 (disagree), 2 (uncertain), to 3 (agree). Fifteen of the items are worded positively and 15 are worded negatively. Scoring is reversed for the negative items. Thus, possible scores range from 0 to 90, with higher scores representing more positive attitudes toward providing care for dying patients. The attitude scores were categorized into Poor (<50%), Fair (50 - <75%), and good (\geq 75%).

In addition to data concerning demographic aspects and characteristics of age, sex, and having past experience of dealing with dying patient will be gained.

Method

An official approval was obtained from "head of Critical Care & Emergency Nursing Department", and "Nursing Ethical Committee" of Nursing Faculty- Alexandria University. Part II "FATCOD-B" was interpreted to Arabic by the researcher after reviewing the related literatures. ^(28, 29) The tool was tested for content validity and translation by experts in the field of critical care and nursing education and necessary adjustments were done (e.g. modifications related to Arabic translation). The reliability was done using Cronbach's alpha test and the result for PCQN was 0.964 and for FATCOD-B was 0.977. Explaining study aim for students was done and the written consent to join was obtained. The anonymity and confidentiality of replies, considered involvement and right to refuse to join to study were highlighted to students.

A pilot study was done on a sample of ten learners who were chosen randomly to establish the clarity and applicability of the tool and the required adjustments were done. The learners were gathered into six clusters each cluster includes 30 learners and it was interviewed once with the tool by the researcher. Each meeting lasted from 20 to 30 minutes.

Statistical analysis of the data ⁽³⁰⁾

Data were served to computer and analyzed using IBM SPSS software package version 20. ⁽³¹⁾ Qualitative data were designated by means of number and percent. Quantitative data were designated by means of mean and standard deviation. Comparison between two independent population were done using independent t-test while more than two population were analyzed F-test. Correlations between two quantitative variables were assessed using Pearson coefficient. Reliability Statistics was assessed using Cronbach's Alpha test, and validity test using Pearson coefficient. Significance was judged at ≤ 0.05 level.

III. Results

Table (1) shows socio-demographic data of the studied undergraduate critical care nursing students (UCCNSs) as the majority of the UCCNSs were females (71.7%), aged from 21 to 22 years old (66.3%) and nearly two third of the studied UCCNSs had past experience in dealing with dying patients (65.2%).

Table (1): Socio-demographic data of the students (N=184)

Socio-demographic data	No.	%
Gender		

Female	132	71.7
Male	52	28.3
Age (years)		
<21	27	14.7
21-22	122	66.3
>22	35	19
Min. – Max.	20 – 24	
Mean ± SD	21.56 ± 0.973	
Had past experience in dealing with dying patients		
Yes	120	65.2
No	64	34.8

Table (2) shows Distribution of the studied UCCNSs according to their level of knowledge by means of Palliative Care Quiz for Nursing Scale (PCQN). It reveals that about two thirds of studied UCCNSs (76.1%) had poor level and nearby one quarter of the studied UCCNSs (22.28) had fair level of knowledge regard caring of dying patients with Mean ± SD (7.35 ± 3.22).

Table (2): Distribution of the studied UCCNSs according to their level of knowledge using Palliative Care Quiz for Nursing Scale (PCQN).

PCQN Scale	UCCNSs (No = 184)	
	No.	%
Levels related to total scoring		
Poor (< 50%)	140	76.1
Fair (50 - < 75%)	41	22.28
Good (≥75%)	3	1.63
Total score		
Min. – Max.	0 – 17	
Mean ± SD	7.35 ± 3.222	

Table (3) shows UCCNSs' description of their attitudes based on FATCOD-B items (items of cognitive domain) which include that large percentage of students (79.3%) had a positive attitude toward dying patients as they agreed that giving nursing care to the dying persons is a worthwhile learning experience. Nearly half of the studied UCCNSs (57.6%) agree that the nurse should not be the one to talk about death with the dying person and death is not the worst thing that can happen to a person. More than half of the studied UCCNSs (65.8% and 68.5%) agree that it is beneficial for dying person to express his feelings and also nurse should allow dying persons to have flexible visiting plans. In the opposite side, more than half (60.3%) of the studied UCCNSs disagreed that dying persons should be given truthful responses about their condition.

Table (3): Description of the studied UCCNSs' attitudes based on FATCOD-B items (items of cognitive domain)

Item	Agree	Uncertain	Disagree
- Giving care to the dying person is a worthwhile	146 (79.3)	30 (16.3)	8 (4.3)

experience.			
- The nurse should not be the one to talk about death with the dying person.	106 (57.6)	55 (29.9)	23 (12.5)
- Death is not the worst thing that can happen to a person.	106 (57.6)	47 (25.5)	31 (16.8)
- It is beneficial for the dying person to verbalize his/her feelings.	121(65.8)	48(26.1)	15(8.2)
- Addiction to pain relieving medication should not be a concern when dealing with a dying person.	113(61.4)	53(28.8)	18(9.8)
- The dying person should not be allowed to make decisions about his/her physical care	91(49.5)	55(29.9)	38(20.7)
- Dying persons should be given honest answers about their condition.	19(10.3)	54(29.3)	111(60.3)
- It is possible for nurse to help patients prepare for death.	100(54.3)	51(27.7)	33(17.9)
- There are times when the dying person welcomes death.	102 (55.4)	61 (33.2)	21 (11.4)
- When a patient asks, "Am I dying?" I think it is best to change the subject to something cheerful.	98(53.3)	58(31.5)	28(15.2)
- As a patient nears death, the nurse should withdraw from his/her involvement with the patient.	77(41.8)	53(28.8)	54(29.3)
- Nurse should permit dying persons to have flexible visiting schedules.	126(68.5)	40(21.7)	18(9.8)

Table (4) shows the studied UCCNSs' description of their attitudes based on FATCOD-B items (items of affective domain) which include that negative attitudes are expressed by some of the studied UCCNSs (56.5, 50, 52.2, and 73.4) as they agree that the nurse would not want to care for a dying person, the length of time required giving care to a dying person would frustrate the nurses. The nurses would hope the person they are caring for dies when they aren't present and the nurses are afraid to become friends with a dying person. On the other hand, the studied UCCNSs' attitudes varied from agree to disagree (61.4% and 16.8%) regarding the nurses would be uncomfortable talking about impending death with the dying person. More than half (64.1%) of the studied UCCNSs agree that the nurse would be uncomfortable if he or she entered the room of a terminally ill person and found him/her crying.

Table (4): Description of the studied UCCNSs' attitudes based on FATCOD-B items (items of affective domain)

Item	Agree	Uncertain	Disagree
- I would be uncomfortable talking about impending death with the dying person.	113 (61.4)	40(21.7)	31 (16.8)
- I would not want to care for a dying person	104 (56.5)	54(29.3)	26 (14.1)
- The length of time required giving care to a dying person would frustrate me.	92 (50)	55 (29.9)	37 (20.1)
- I would be upset when the dying person I was caring for gave up hope of getting better.	103 (56)	55 (29.9)	26 (14.1)
- It is difficult to form a close relationship with the dying person	76 (41.3)	66 (35.9)	42 (22.8)
- I would hope the person I'm caring for dies when I am not present.	96(52.2)	53(28.8)	35(19)
- I am afraid to become friends with a dying person	135(73.4)	28(15.2)	21(11.4)
- I would feel like running away when the person actually died	69(37.5)	71(38.6)	44(23.9)
- I would be uncomfortable if I entered the room of a terminally ill person and found him/her crying	118(64.1)	46(25)	20(10.9)

Table (5) demonstrates the studied UCCNSs' description of their attitudes based on FATCOD-B items (items of dying patient's family) which include that the majority of the studied UCCNSs had positive attitudes as 73.9% and 74.5% of the students agreed that families need emotional support to accept the behavior changes of the dying person and families should be concerned about helping their dying member make the best of his/her remaining life. Additionally, positive attitudes are demonstrated by approximately two third of the studied

UCCNSs (66.3, 67.4, 65.2, 67.4, and 63%) who agreed that nursing care for the patient's family should continue throughout the period of grief and bereavement, the family should be involved in the physical care of the dying person, Families should maintain as normal an environment as possible for their dying member, Care should extend to the family of the dying person and The dying person and his/her family should be the in-charge decision-makers respectively. On the other hand nearly half of the studied UCCNSs had a negative attitude (52.2% and 57.1%) as they agreed that educating families about death and dying is not a nonfamily caregiver responsibility, and family members who stay close to a dying person often interfere with the professional's job with the patient respectively.

Table (5): Description of the studied UCCNSs' attitudes based on FATCOD-B items (items of dying patient's family)

Item	Agree	Uncertain	Disagree
- Caring for the patient's family should continue throughout the period of grief and bereavement.	122(66.3)	42(22.8)	20(10.9)
- The family should be involved in the physical care of the dying person.	124(67.4)	38(20.7)	22(12)
- Families need emotional support to accept the behavior changes of the dying person	136(73.9)	31(16.8)	17(9.2)
- Families should be concerned about helping their dying member make the best of his/her remaining life.	137(74.5)	36(19.6)	11(6)
- Families should maintain as normal an environment as possible for their dying member.	120(65.2)	51(27.7)	13(7.1)
- Care should extend to the family of the dying person.	124(67.4)	42(22.8)	18(9.8)
- The dying person and his/her family should be the in-charge decision-makers.	116(63)	46(25)	22(12)
- Educating families about death and dying is not a nurse responsibility	96(52.2)	52(28.3)	36(19.6)
- Family members who stay close to a dying person often interfere with the professional's job with the patient	105(57.1)	54(29.3)	25(13.6)

Table (6) reveals that the majority of the studied UCCNSs (82.61%) had fair attitude regards caring of dying patients with Mean \pm SD 62.85 \pm 4.858

Table (6): Distribution of the studied UCCNSs according to their attitudes level using Frommelt Attitude toward the Care of the Dying Scale form B (FATCOD-B).

FATCOD-B Scale	CCNS (No = 184)	
	No.	%
Levels related to total scoring		
Poor (< 50%)	0	0
Fair (50 - < 75%)	160	86.96
Good (\geq 75%)	24	13.04
Total score		
Min. – Max.	50 – 77	
Mean \pm SD	61.85 \pm 4.77	

Table (7) shows that no significant differences were found between the studied UCCNSs' age and sex and their total knowledge score (P = 0.422 and 0.70 respectively) or their total attitudes score (P = 0.417 and 0.881 respectively). In relation to having previous experiences with dying people, A statistical significant difference exists between the studied UCCNSs who reported they had previous experiences with dying people (P= 0.013) and their total knowledge score and no significant difference with their total attitudes score (P= 0.548).

Table (7): The relation between the studied UCCNSs' demographic data and their total knowledge and attitudes scores.

Variables	N	Total knowledge score (Mean \pm SD)	Total Attitude score (Mean \pm SD)
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Age (years)			
<21	27	6.70 ± 2.826	60.96± 4.12
21-22	122	7.56 ± 3.265	62.17± 5.05
>22	35	7.14 ± 3.362	61.43± 4.19
Test of significance		F = 0.867 P = (0.422)	F = .879 P = (0.417)
Sex			
Male	52	8.04 ± 3.162	61.77 ± 4.25
Female	132	7.08 ± 3.217	61.89 ± 4.98
Test of significance (P)		t = 1.822 P = (0.070)	t = 0.149 P = (0.881)
Have previous experience with dying patient			
No	64	6.55 ± 3.034	61.56 ± 4.74
Yes	120	7.78 ± 3.249	62.01 ± 4.80
Test of significance (P)		t = -2.515 P = (0.013) *	t = -0.602 P = (0.548)

* P is significant if ≤ 0.05

Table (8) shows that there is no correlation between the studied UCCNSs' total knowledge score and total attitude score (P=0.901).

Table (8): The correlation between the studied UCCNSs' total knowledge scores and their total attitude scores.

Scales	R	p
Total knowledge score vs Total attitude score	-0.026	0.725

* P is significant if ≤ 0.05

IV. Discussion

Critical care nurses are the most vital first contacts of seriously terminally ill patients in intensive care units. It is essential first to create undergraduate critical care nursing students' (UCCNSs) baseline knowledge because knowledge shows a fundamental role in attitude or behavioral consistency so that appropriate educational programs can be introduced. (32-34)

The current study illustrated that nearly two third of the UCCNSs had past experience in dealing with dying patients. This is due to that UCCNSs were trained in critical care units all over the clinical rotations where there were chances to have experience in dealing with dying patients.

In addition, the current study revealed that nearly two thirds of the UCCNSs had poor level of knowledge. This finding could be attributed to that lack of educational training on death and care of dying through basic nursing courses. Sadhu *et al.* (2010)⁽³⁵⁾ reported that student nurses infrequently have experience with the dying people due to faculty viewing these cases as undesirable and as "not good teaching cases".

Moreover, Frommelt (1991)⁽²⁷⁾ found 76.5% of the study nurses felt inadequately prepared to care for the terminally ill. Also, Kuebler *et al.* (2012)⁽³⁶⁾ have found that not all nurses are knowledgeable about the care needed for a dying patient. (37)

Nursing schools have not adequately incorporated palliative care into the curriculum to increase awareness of PC content and skills. (35) According to Mallory (2003)⁽⁴⁾, nursing education has historically lacked an effective approach toward providing education on end-of-life care. (38, 39)

The present results demonstrated that positive attitudes toward dying patients are expressed by the majority of the UCCNSs as they agreed that giving nursing care to the dying persons is a worthwhile learning experience. These results may be related to the students' values and intrinsic religious beliefs. Dunn *et al.* (2005)⁽⁴⁰⁾ and Kock (2011)⁽⁴¹⁾ in their study about nurses' attitude toward dying patients revealed that most participants demonstrated a positive attitude about providing care for dying patients. (42)

Additionally, the current study showed that in the opposite side, more than half of the UCCNSs addressed psychological issues of the patient by hiding the truth as they disagreed that dying persons should be

given honest answers about their condition. In contrary, Lorensen M *et al.* (2003)⁽⁴³⁾ reported that majority of nurses viewed that lying to the patients about their diagnosis and prognosis as unethical.

On the other hand, the current study revealed that the negative attitudes are expressed by nearly half the UCCNSs as they agree that the nurse would not want to care for a dying person, the length of time required giving care to a dying person would frustrate the nurses. The nurses would hope the person they are caring for dies when they aren't present and the nurses are afraid to become friends with a dying person. These findings could be attributed to that UCCNSs exposed to dying patients, but lacking education in how to care for the dying, experienced death anxiety and negative attitudes toward care of the dying and eventually withdraw from caring for the dying. Sadhu *et al.* (2010)⁽³⁵⁾ stated that "health care professionals function largely within a culture that focuses on cure, and many avoid the patient who is dying".

The positive attitudes toward caring of dying patient's family are shown in the present finding as nearly two third of the UCCNSs agreed that families need emotional support to accept the behavior changes of the dying person and families should be concerned about helping their dying member make the best of his/her remaining life. Kock (2011)⁽⁴¹⁾ revealed that most of the study nurses agreed that families need emotional support.^(44, 45)

On the other hand nearly half of the UCCNSs had a negative attitude as they disagreed that educating families of dying patients about death and dying is nursing responsibility. This result may be attributed to students' feelings of anxiety and being uncomfortable to talk about death. Ali (2010)⁽⁴⁶⁾ found that study nurses were unlikely to talk with or even educate dying patients or their families about death. While, Dunn *et al.* (2005)⁽⁴⁰⁾ and Kock (2011)⁽⁴¹⁾ revealed that the study nurses agreed that educating families of dying patients about death and dying is a nursing responsibility.

In the current study, UCCNSs' attitude toward dying patients showed that the majority of the UCCNSs had fair total attitude score. This may be due to that the UCCNSs' acceptance of death as a fact of life as they view death as a natural part of life and also as a gateway to the afterlife. Abudari *et al.* (2014)⁽⁴⁷⁾ and Dunn *et al.* (2005)⁽⁴⁰⁾ revealed that most participants demonstrated a positive attitude about providing care for dying patients. Furthermore, Kassa *et al.* (2014)⁽²⁾ and , Karkada *et al.* (2011)⁽⁴⁸⁾ demonstrated that (76% and 92.8% respectively) of the studied nurses had favorable attitude towards PC.

In the current study, there was significant statistical relationship exists between the UCCNSs who reported that they had previous experiences with dying people and their total knowledge score. It can be related to that UCCNSs' value education in PC, particularly clinical experience with patients and their families. Fashafsheh I. *et al.* (2015)⁽⁴⁹⁾ noticed a positive relationship between experience, qualification and training on palliative care and knowledge of nurses.⁽⁵⁰⁾

The current study revealed that there is no statistical significant relationship exists between UCCNSs' age and their attitude and this result is supported by Wattanachote (1997)⁽⁵¹⁾ who found that there is no significant correlation between the age and a nurse's caring behavior for dying patients.

Furthermore this study revealed that there is no significant relation between UCCNSs' attitude and their knowledge level. Mallory JL. (2003)⁽⁴⁾ Concluded that previous death education did not have an effect on attitudes toward care of the dying. On other hand, Frommelts (1991)⁽²⁷⁾ found that the only significant factor affecting nursing students attitudes toward care of the dying was previous education on death and dying.⁽⁵²⁾

V. Conclusion

It is clear from these findings that most of the undergraduate critical care nursing students were inadequately prepared to care for terminally ill and dying patients as they had deficiency in some knowledge about palliative care but their attitude towards PC was fair

Recommendations

It is recommended to incorporate PC education within critical care nursing course to better prepare novel graduates for the inevitable care of a terminally ill patient.

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